

Nero

Safety Meets Style With Mecca Care

MECCA CARE

Design By Avail



Mecca Care

Brand Ambassador

Vanessa Low

Vanessa Low is a world-renowned Paralympic long jump athlete, celebrated for her extraordinary resilience, adaptability, and outstanding achievements in sports. As a three-time Paralympic gold medalist and a decorated international competitor representing Australia, Vanessa has become a symbol of strength, determination, and excellence.

Her journey is a powerful testament to perseverance and hope. Despite the challenges she has faced, Vanessa continues to push boundaries and inspire people around the world—showing that with courage and determination, anything is possible.

We are proud to welcome Vanessa Low as the official brand ambassador for the Nero Mecca Care collection. As a passionate advocate for the rights and dignity of people with disabilities, Vanessa shares our values and vision for creating inclusive, thoughtful, and beautifully designed spaces.

For Vanessa, a truly accessible space goes beyond functionality. "I didn't want to walk into the room and be reminded every day that I have a disability. We wanted a bathroom that was accessible as well as beautiful," she shares. "When I got introduced to the great Mecca Care range, I realised that there is actually a way to not just make it functional, but also make it aesthetically pleasing, stylish—and kind of make me feel at home."

Vanessa's voice and presence bring greater meaning and energy to Mecca Care's mission—ensuring that every individual can enjoy a bathroom experience that is safe, comfortable, and inspiring. Together, we believe that accessible design should not only meet practical needs, but also embrace emotional well-being and aesthetic harmony.



Study Case



3





Bespoke Medical

Bespoke Medical, located on the Gold Coast, is a thoughtfully designed healthcare destination that redefines clinical design through empathy and refined simplicity. Home to the Bespoke Aesthetic and Longevity Clinic and the Gold Coast Breast Care Centre, the project moves beyond the conventional sterility of medical environments to create a warm, inclusive space—one that places dignity and comfort at the heart of the experience, particularly for the elderly and those with limited mobility.

To support both functional performance and a deeply human experience, designer Sarah Idrissi-Yazami specified products from the Mecca Care collection. Engineered specifically for accessible environments, the range seamlessly combines usability, enduring durability and refined aesthetics—making it an ideal solution for modern healthcare and wellness settings.

4



5





Lanson Place Parliament Gardens Hotel

Located in the heart of Melbourne, Lanson Place Parliament Gardens Hotel exemplifies a refined approach to modern hospitality—where thoughtful design meets genuine care. More than just offering a luxurious stay, the hotel integrates the values of respect and inclusivity into every detail, with particular attention to creating accessible spaces that support the dignity and comfort of elderly guests and those with limited mobility.

To bring this vision to life, Lanson Place selected Nero's Mecca Care collection in a warm, contemporary Brushed Gold finish. The fittings not only harmonise beautifully with the interior's elegant aesthetic but also provide a high standard of accessible functionality. Balancing practicality with design excellence, the collection truly reflects the idea that "care can also be beautiful."

Mecca Care showcases Nero's deep commitment to detail and to preserving user dignity. With these thoughtful inclusions, Lanson Place has created a safe, comfortable, and genuinely compassionate environment—offering every guest not just a stay, but an experience grounded in care.





About Mecca Care

Developed in collaboration with Australian designers from Avail Designs, Mecca Care by Nero combines exceptional safety with clean, contemporary aesthetics.

The 32mm diameter rails are fully compliant with AS1428.1 standards, this range is a smart solution for accessible bathrooms in residential, commercial, and aged care environments.

At Nero, we believe accessibility should never come at the expense of design. That's why Mecca Care brings together durability, functionality, and refined, modern style. From grab rail showers and folding seats to backrests and accessories, every detail is thoughtfully crafted to deliver safety, ease, and everyday elegance.

Now, with the launch of our "Make Your Own Grab Rails" initiative, Mecca Care offers even greater flexibility. Select from a wide range of components to create tailored grab rail configurations that suit your unique needs, layout, and preferences.

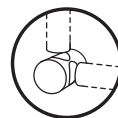
Make Your Own Grab Rails — Designed for You.



DDA Care 32mm



Assisted Living 25mm



Make Your Own



150kg Capacity

Stylish Look

With a modern design and a range of six different colors, Mecca Care products offer a stylish and high-end choice for DDA restrooms, moving away from the traditional and outdated designs of most disability care bathroom accessories.

Modular Design

The Mecca Care rails can be mounted horizontally, vertically or at any angle and cut down to size during installation to suit your bathroom. You can easily retrofit the rails into existing bathrooms by cutting the rails to size during installation. Suitable for walls supported by timber or steel studs, concrete or brick.

25mm diameter rails are suitable for heavy duty towel rails and smaller hands in private bathrooms and they blend in nicely with Nero Mecca bathroom accessories. All rails are rated to the same 150kg capacity.









Excellent Engineering

The Mecca Care products have a clever and superior engineering structure, making them easy to install and use. This ensures that they can be used in a range of settings, providing the necessary support and assistance to those who need it.

Diverse Product Line

The Mecca Care provides full support for disability care in a variety of environments. The range includes two product lines, DDA 32mm and Assisted Living 25mm, catering to commercial and residential settings respectively.



13



Enhanced Dignity

With their modern design, Mecca Care products help to enhance the dignity of disabled individuals, ensuring they feel more respected and valued. By offering a more stylish and high-end choice, this range of disability care bathroom accessories helps to improve the lives of those who use them.

Adaptable Bathrooms For Accommodation

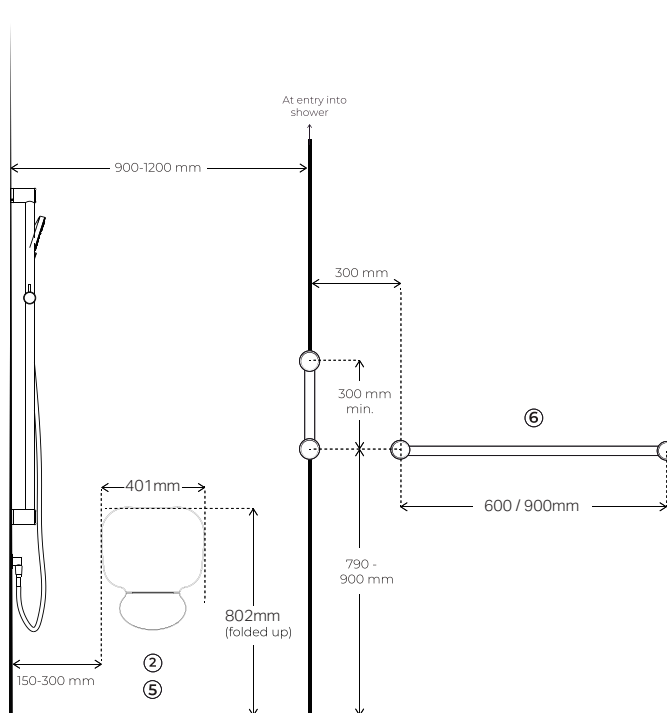
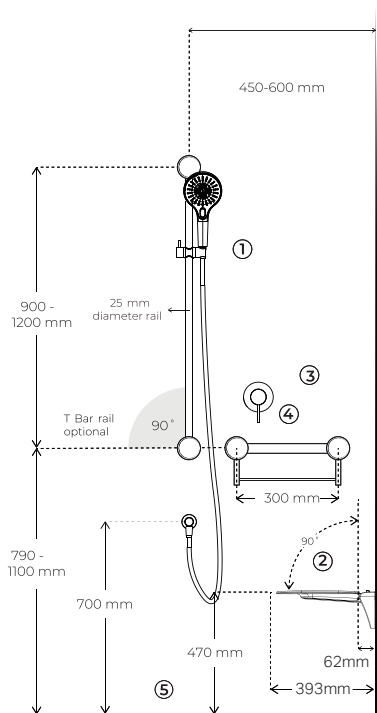
The unique wall bracket designs allows for rails to be removed and replaced with caps and other Nero Care bathroom accessories without any power tools. This allows accommodation managers to quickly adapt to their users individual needs like removing a backrest for accommodation user or adding an extra grab rail to assist a shower seat user. Just loosen the grub screw and quickly change out the grab rail for another accessory.

ASSISTED LIVING SHOWER – PREMIUM



FRONT VIEW

SIDE VIEW



16

<p>NRCS004 / NRCS005 (Page48/35) ① Mecca Care 25mm Grab Rail And Adjustable Shower Rail Set 900mm</p>	<p>NRCR0003 (Page65) ② Mecca Care Shower Seat 400X330mm</p>	<p>NR221911X ③ Mecca Care Shower Mixer (Page70)</p>
<p>NRCR2512C (Page46) ④ Mecca Care 25mm Grab Rail With Shelf 300mm</p>	<p>NRFW008 / NRFG002HS ⑤ 130mm Square Tile Insert Floor Waste 100mm Outlet (Page81)</p>	<p>NRCR2524D / 2530D ⑥ Mecca Care 25mm Double Towel Grab Rail 600mm (Page45/46)</p>
<p> Chrome Brushed Nickel Matte Black Brushed Gold Gun Metal Brushed Bronze </p>		

For private homes you can choose from any of our 25 or 32mm diameter grab rails.

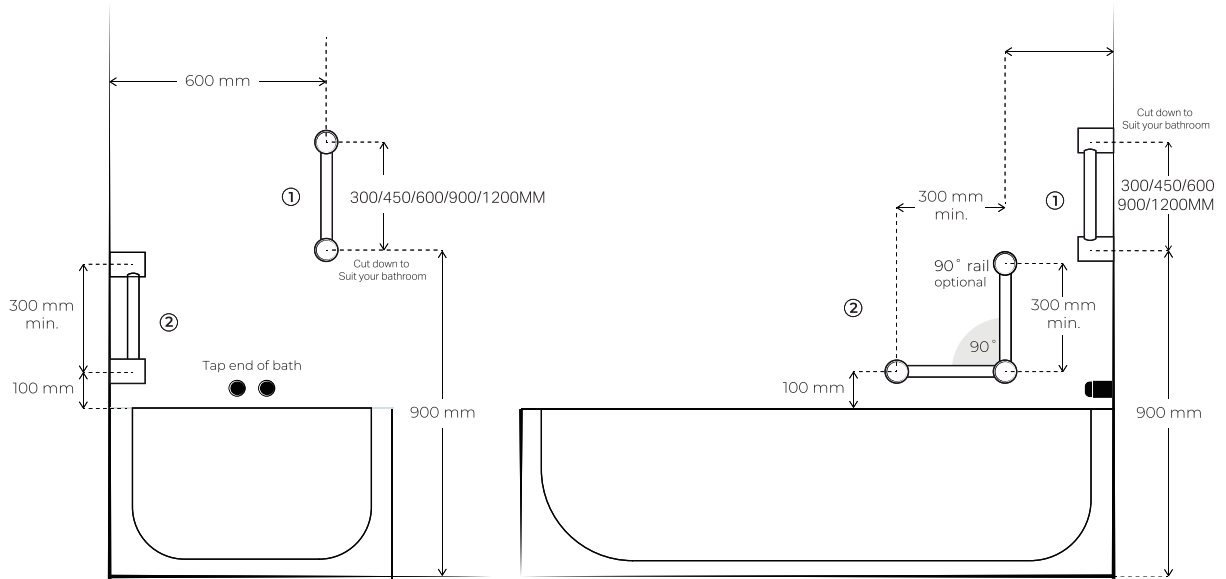
For more detailed information on bathroom layout and position of fixings see AS1428.1-2021.

ASSISTED LIVING BATH RAIL

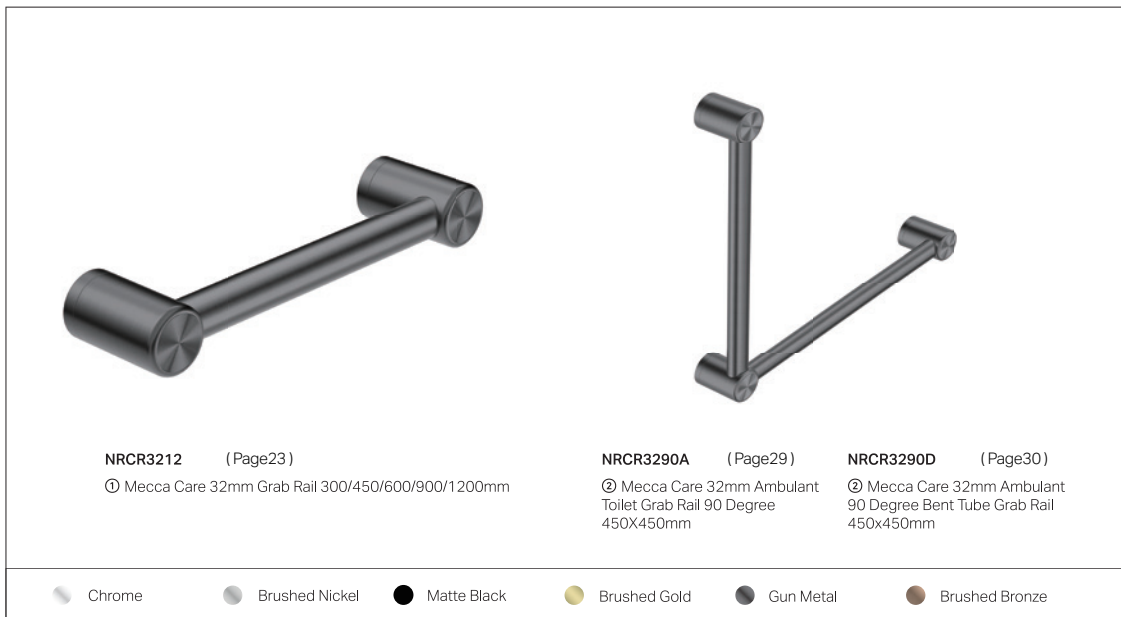


FRONT VIEW

SIDE VIEW



17

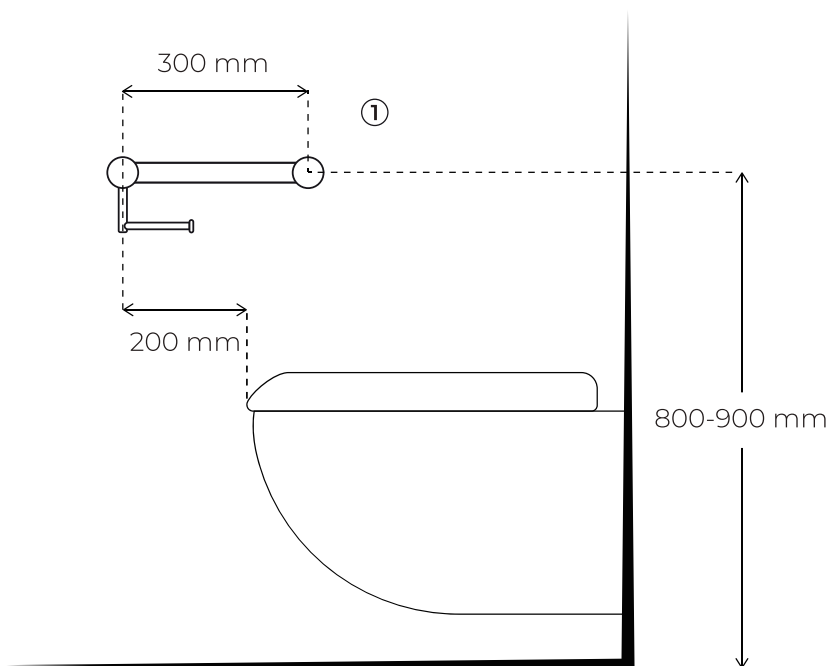


For private homes you can choose from any of our 25 or 32mm diameter grab rails.


ASSISTED LIVING TOILET



FRONT VIEW



18



NRCR2512A (Page41)
 ① Mecca Care 25mm Toilet Roll Rail 300mm

NRCR3218A (Page23)
 ① Mecca Care 32mm Grab Rail With Toilet Roll Holder 450mm

NRCR3286 (Page27)
 ① Mecca Care Heavy Duty Toilet Roll Holder

● Chrome
● Brushed Nickel
● Matte Black
● Brushed Gold
● Gun Metal
● Brushed Bronze

For private homes you can choose from any of our 25 or 32mm diameter grab rails.

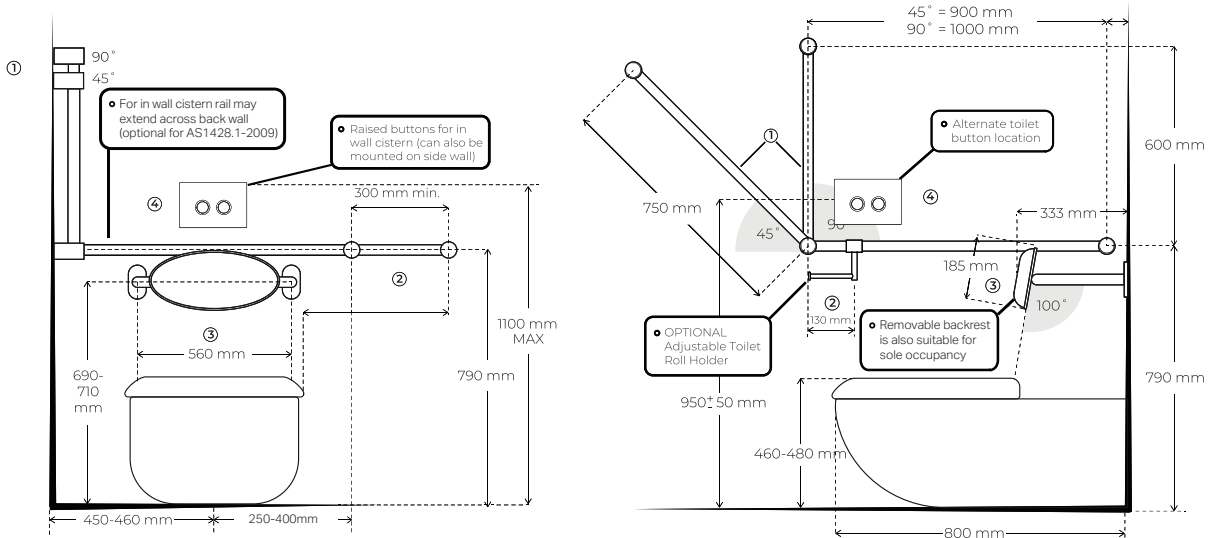
For more detailed information on bathroom layout and position of fixings see AS1428.1-2021.

AS1428.1 DDA WHEELCHAIR ACCESSIBLE TOILET



FRONT VIEW

SIDE VIEW



Note: Nero rails are set angles, either 45 or 90 degree, they can be cut to length if required

	NRCR3245 ① Mecca Care 32mm DDA Grab Rail Set 45 Degree 750X900mm		NRCR3290 ① Mecca Care 32mm DDA Grab Rail Set 90 Degree 600 X 1000mm
	NRCR3245C ① Mecca Care 32mm DDA Toilet Grab Rail Set 45 Degree Continuous 750x965x1025mm		NRCR3290C ① Mecca Care 32mm DDA Toilet Grab Rail Set 90 Degree Continuous 600x1065x1025mm
	NRCR3286T ② Mecca Care Add On Toilet Roll Holder		NRCR0001BN ③ Mecca Care DDA Toilet Backrest Brushed Nickel
	NRCR3286 ② Mecca Care Heavy Duty Toilet Roll Holder		NRCRPL002 ④ Raised Disabled Care Pneumatic Flush Buttons Plate DDA Compliant
	NR1986D ② Mecca Double Toilet Roll Holder		

Chrome
 Brushed Nickel
 Matte Black
 Brushed Gold
 Gun Metal
 Brushed Bronze

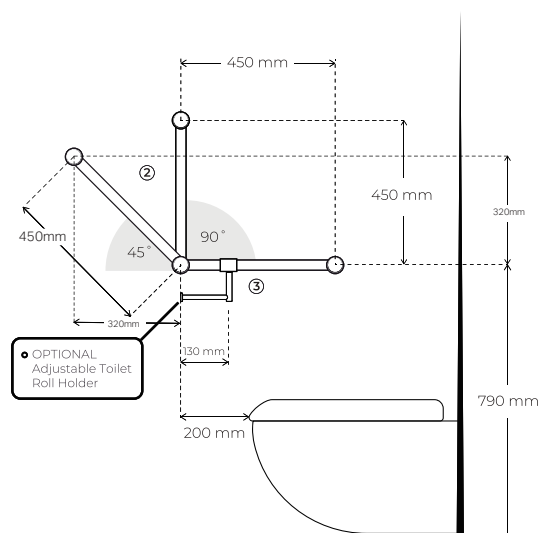
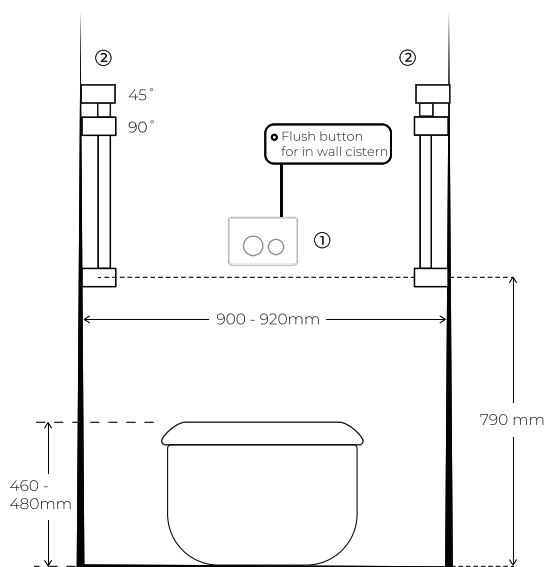
Angled grab rails can be mounted on either left or right hand wall.

AS1428.1 AMBULANT TOILET CUBICLE



FRONT VIEW

SIDE VIEW



Note: Nero Rails Are Set Angles, Either 45 Or 90 Degree, They Can Be Cut To Length If Required

	NRPL001 ① In Wall Toilet Push Plate		NRCR3245A ② Mecca Care 32mm Ambulant Toilet Grab Rail 45 Degree 750X450mm
	NRCR3286T ③ Mecca Care Add On Toilet Roll Holder		NRCR3245D ② Mecca Care 32mm Ambulant 45 Degree Bent Tube Grab Rail 450x650mm
	NRCR3286 ③ Mecca Care Heavy Duty Toilet Roll Holder		NRCR3290A ② Mecca Care 32mm Ambulant Toilet Grab Rail 90 Degree 450X450mm
	NR1986D ③ Mecca Double Toilet Roll Holder		NRCR3290D ② Mecca Care 32mm Ambulant 90 Degree Bent Tube Grab Rail 450x450mm

Chrome
 Brushed Nickel
 Matte Black
 Brushed Gold
 Gun Metal
 Brushed Bronze

Angled grab rails can be mounted on either left or right hand wall.

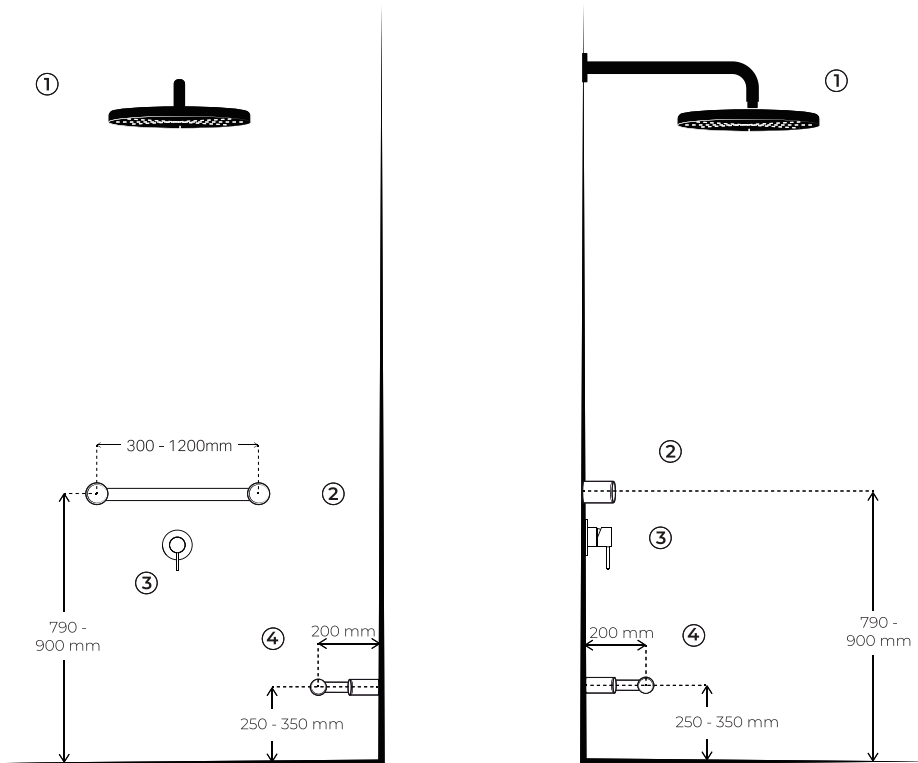
For more detailed information on bathroom layout and position of fixings see AS1428.1-2021.

ASSISTED LIVING SHOWER – BASIC



FRONT VIEW

SIDE VIEW



21

	<p>NR502 ① Round Shower Arm 330mm Length</p>		<p>NRCR2512/2518/2524/2530/2548 ② Mecca Care 25mm Rail 300/450/600/900/1200mm (Page43-45)</p>
	<p>NR508079 (Page78) ① Opal 250mm Shower Head</p>		<p>NRCR2508W ④ Mecca Care 25mm Footrest Corner Grab Rail 215mm (Page47)</p>
<p> ● Chrome ● Brushed Nickel ● Matte Black ● Brushed Gold ● Gun Metal ● Brushed Bronze </p>			

For private homes you can choose from any of our 25 or 32mm diameter grab rails.

For more detailed information on bathroom layout and position of fixings see AS1428.1-2021.



MECCA CARE DDA CARE 32MM

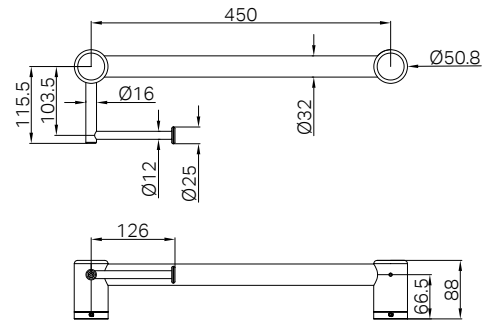


DDA Care 32mm

23







NRCR3218aCH

Mecca Care 32mm Grab Rail With Toilet Roll Holder 450mm Chrome

Colours Available :



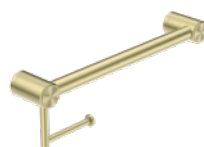
NRCR3218aMB
Matte Black



NRCR3218aGM
Gun Metal



NRCR3218aBN
Brushed Nickel

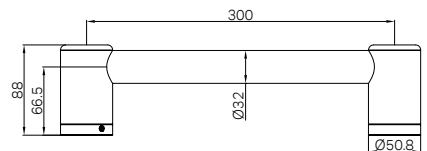


NRCR3218aBG
Brushed Gold



NRCR3218aBZ
Brushed Bronze

25



NRCR3212CH

Mecca Care 32mm Grab Rail 300mm Chrome

Colours Available :



NRCR3212MB
Matte Black



NRCR3212GM
Gun Metal



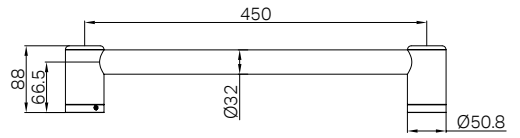
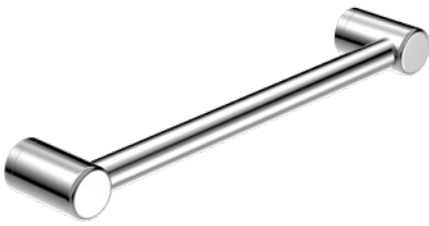
NRCR3212BN
Brushed Nickel



NRCR3212BG
Brushed Gold



NRCR3212BZ
Brushed Bronze



NRCR3218CH

Mecca Care 32mm Grab Rail 450mm Chrome

Colours Available :



NRCR3218MB
Matte Black



NRCR3218GM
Gun Metal



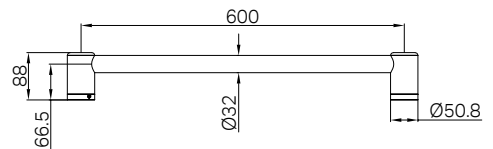
NRCR3218BN
Brushed Nickel



NRCR3218BG
Brushed Gold



NRCR3218BZ
Brushed Bronze



NRCR3224CH

Mecca Care 32mm Grab Rail 600mm Chrome

Colours Available :



NRCR3224MB
Matte Black



NRCR3224GM
Gun Metal



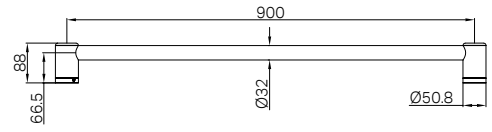
NRCR3224BN
Brushed Nickel



NRCR3224BG
Brushed Gold



NRCR3224BZ
Brushed Bronze



NRCR3230CH

Mecca Care 32mm Grab Rail 900mm Chrome

Colours Available :



NRCR3230MB
Matte Black



NRCR3230GM
Gun Metal



NRCR3230BN
Brushed Nickel

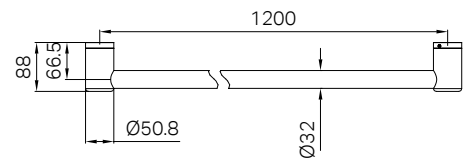


NRCR3230BG
Brushed Gold



NRCR3230BZ
Brushed Bronze

27



NRCR3248CH

Mecca Care 32mm Grab Rail 1200mm Chrome

Colours Available :



NRCR3248MB
Matte Black



NRCR3248GM
Gun Metal



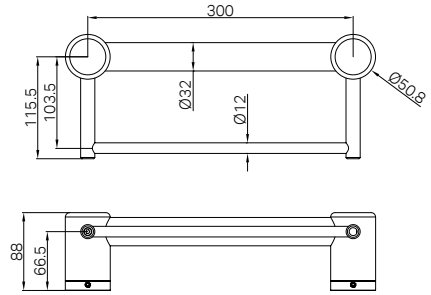
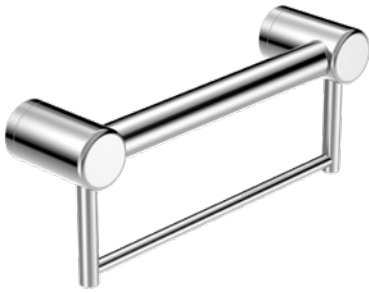
NRCR3248BN
Brushed Nickel



NRCR3248BG
Brushed Gold



NRCR3248BZ
Brushed Bronze



NRCR3212bCH

Mecca Care 32mm Grab Rail With Towel Holder 300mm Chrome

Colours Available :



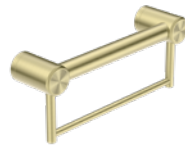
NRCR3212bMB
Matte Black



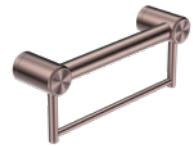
NRCR3212bGM
Gun Metal



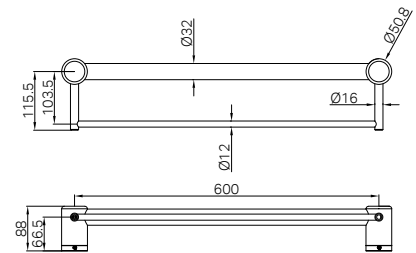
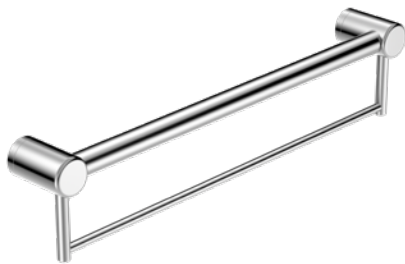
NRCR3212bBN
Brushed Nickel



NRCR3212bBG
Brushed Gold



NRCR3212bBZ
Brushed Bronze



NRCR3224bCH

Mecca Care 32mm Grab Rail With Towel Holder 600mm Chrome

Colours Available :



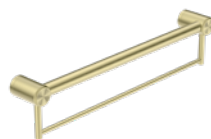
NRCR3224bMB
Matte Black



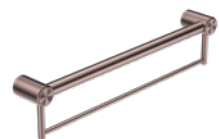
NRCR3224bGM
Gun Metal



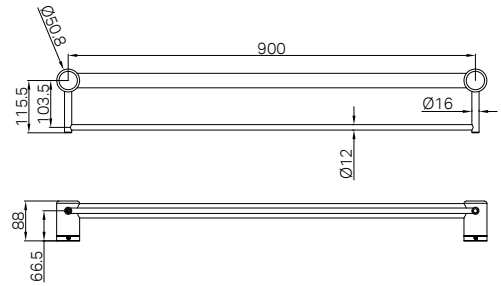
NRCR3224bBN
Brushed Nickel



NRCR3224bBG
Brushed Gold



NRCR3224bBZ
Brushed Bronze



NRCR3230bCH

Mecca Care 32mm Grab Rail With Towel Holder 900mm Chrome

Colours Available :



NRCR3230bMB
Matte Black



NRCR3230bGM
Gun Metal



NRCR3230bBN
Brushed Nickel

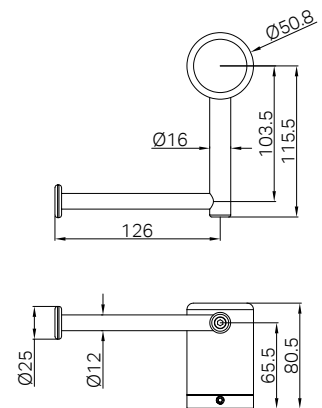


NRCR3230bBG
Brushed Gold



NRCR3230bBZ
Brushed Bronze

29



NRCR3286CH

Mecca Care Heavy Duty Toilet Roll Holder Chrome

Colours Available :



NRCR3286MB
Matte Black



NRCR3286GM
Gun Metal



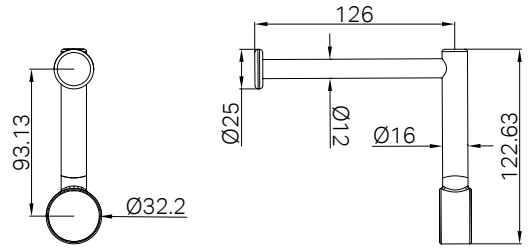
NRCR3286BN
Brushed Nickel



NRCR3286BG
Brushed Gold



NRCR3286BZ
Brushed Bronze



NRCR3286tCH

Mecca Care Add On Toilet Roll Holder Chrome

Colours Available :



NRCR3286tMB
Matte Black



NRCR3286tGM
Gun Metal



NRCR3286tBN
Brushed Nickel

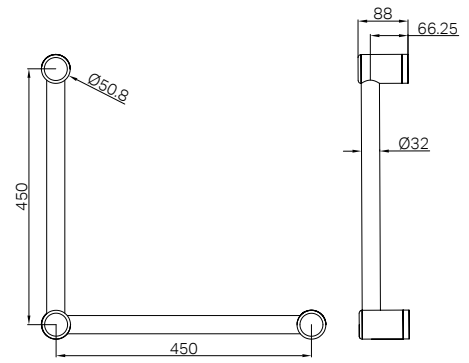


NRCR3286tBG
Brushed Gold



NRCR3286tBZ
Brushed Bronze





NRCR3290aCH

Mecca Care 32mm Ambulant Toilet Grab Rail 90 Degree 450X450mm Chrome

Colours Available :



NRCR3290aMB
Matte Black



NRCR3290aGM
Gun Metal



NRCR3290aBN
Brushed Nickel



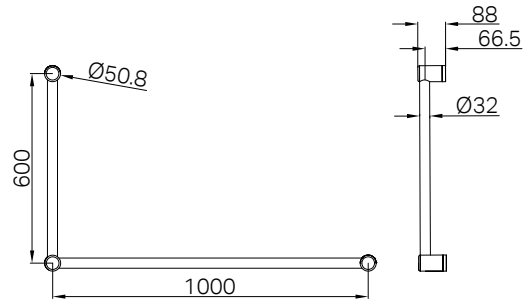
NRCR3290aBG
Brushed Gold



NRCR3290aBZ
Brushed Bronze

31

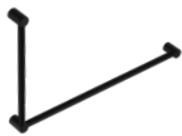




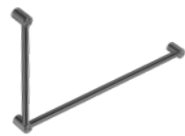
NRCR3290CH

Mecca Care 32mm DDA Accessible Toilet Grab Rail Set 90 Degree 600X1000mm Chrome

Colours Available :



NRCR3290MB
Matte Black



NRCR3290GM
Gun Metal



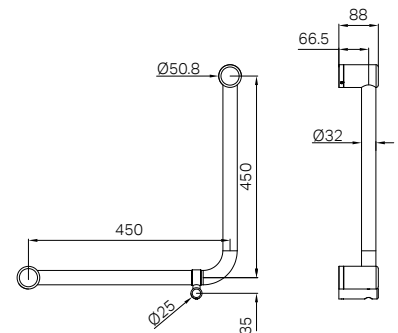
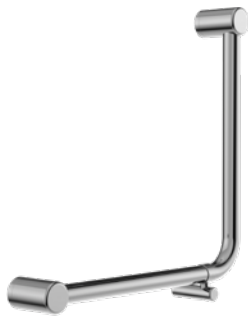
NRCR3290BN
Brushed Nickel



NRCR3290BG
Brushed Gold



NRCR3290BZ
Brushed Bronze



NRCR3290dCH

Mecca Care 32mm Ambulant 90 Degree Bent Tube Grab Rail 450X450mm Chrome

Colours Available :



NRCR3290dMB
Matte Black



NRCR3290dGM
Gun Metal



NRCR3290dBN
Brushed Nickel



NRCR3290dBG
Brushed Gold



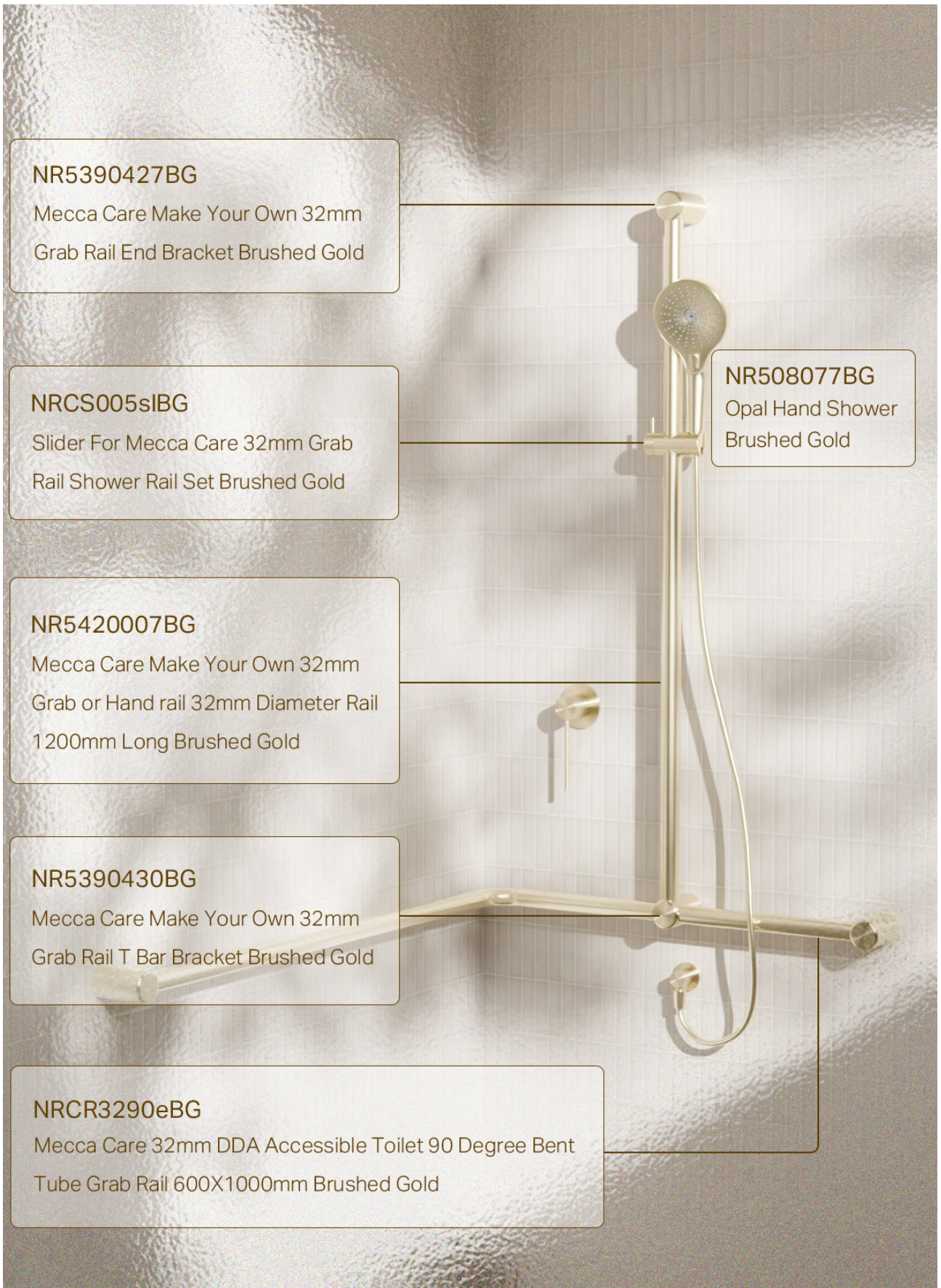
NRCR3290dBZ
Brushed Bronze



33



The DDA and Ambulant grab rails with bends can be adjusted to go around the inside and outside of corners. The brackets can be rotated during installation. These can be added with other Make Your Own Grab Rail brackets to create different combinations including shower T rails that continue around corners.



NR5390427BG

Mecca Care Make Your Own 32mm
Grab Rail End Bracket Brushed Gold

NRCS005sIBG

Slider For Mecca Care 32mm Grab
Rail Shower Rail Set Brushed Gold

NR508077BG

Opal Hand Shower
Brushed Gold

NR5420007BG

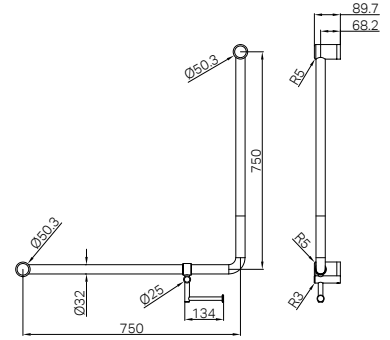
Mecca Care Make Your Own 32mm
Grab or Hand rail 32mm Diameter Rail
1200mm Long Brushed Gold

NR5390430BG

Mecca Care Make Your Own 32mm
Grab Rail T Bar Bracket Brushed Gold

NR5390430BG

Mecca Care 32mm DDA Accessible Toilet 90 Degree Bent
Tube Grab Rail 600X1000mm Brushed Gold



NRCR3290bhCH

Mecca Care 32mm 90 Degree NZ4121 Accessible Toilet Grab Rail 750X750mm With Toilet Roll Holder Chrome

Colours Available :



NRCR3290bhMB
Matte Black



NRCR3290bhGM
Gun Metal



NRCR3290bhBN
Brushed Nickel

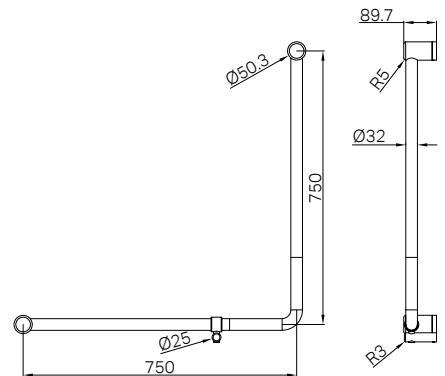


NRCR3290bhBG
Brushed Gold



NRCR3290bhBZ
Brushed Bronze

35



NRCR3290bCH

Mecca Care 32mm 90 Degree NZ4121 Accessible Toilet Grab Rail 750X750mm Chrome

Colours Available :



NRCR3290bMB
Matte Black



NRCR3290bGM
Gun Metal



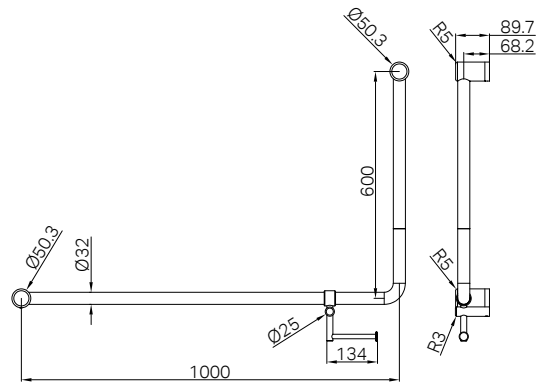
NRCR3290bBN
Brushed Nickel



NRCR3290bBG
Brushed Gold



NRCR3290bBZ
Brushed Bronze



NRCR3290ehCH

Mecca Care 32mm DDA Accessible Toilet 90 Degree Bent Tube Grab Rail 600X1000mm With Toilet Roll Holder Chrome

Colours Available :



NRCR3290ehMB
Matte Black



NRCR3290ehGM
Gun Metal



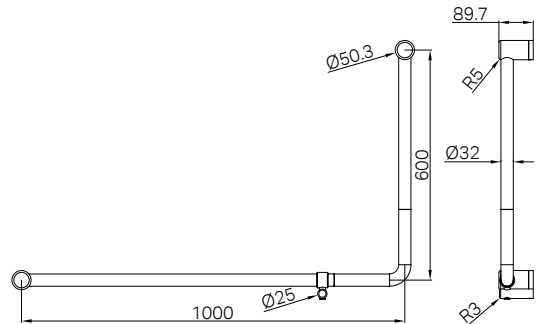
NRCR3290ehBN
Brushed Nickel



NRCR3290ehBG
Brushed Gold



NRCR3290ehBZ
Brushed Bronze



NRCR3290eCH

Mecca Care 32mm DDA Accessible Toilet 90 Degree Bent Tube Grab Rail 600X1000mm Chrome

Colours Available :



NRCR3290eMB
Matte Black



NRCR3290eGM
Gun Metal



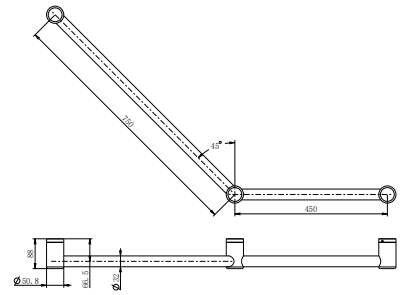
NRCR3290eBN
Brushed Nickel



NRCR3290eBG
Brushed Gold



NRCR3290eBZ
Brushed Bronze



NRCR3245aCH

Mecca Care 32mm Ambulant Toilet Grab Rail 45 Degree 750X450mm Chrome

Colours Available :



NRCR3245aMB
Matte Black



NRCR3245aGM
Gun Metal



NRCR3245aBN
Brushed Nickel

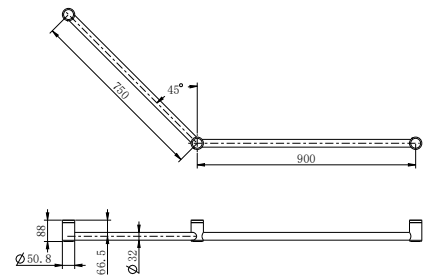


NRCR3245aBG
Brushed Gold



NRCR3245aBZ
Brushed Bronze

37



NRCR3245CH

Mecca Care 32mm DDA Accessible Toilet Grab Rail Set 45 Degree 750X900mm Chrome

Colours Available :



NRCR3245MB
Matte Black



NRCR3245GM
Gun Metal



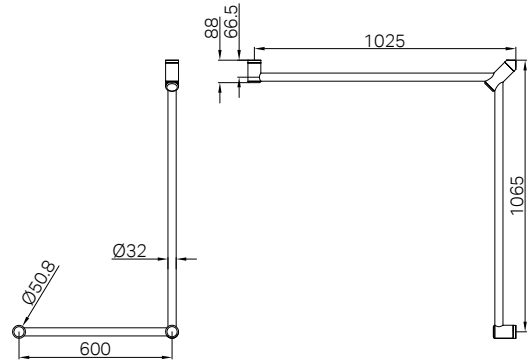
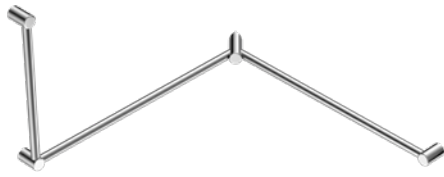
NRCR3245BN
Brushed Nickel



NRCR3245BG
Brushed Gold



NRCR3245BZ
Brushed Bronze



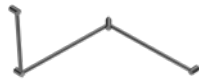
NRCR3290cCH

Mecca Care 32mm DDA Accessible Toilet Grab Rail Set 90 Degree Continuous 600X1065X1025mm Chrome

Colours Available :



NRCR3290cMB
Matte Black



NRCR3290cGM
Gun Metal



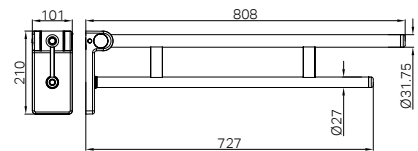
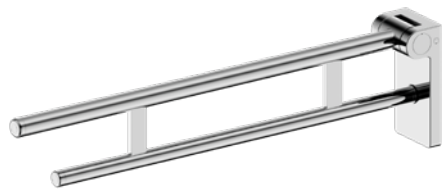
NRCR3290cBN
Brushed Nickel



NRCR3290cBG
Brushed Gold



NRCR3290cBZ
Brushed Bronze



NRCR0007CH

Mecca Care Foldable Toilet Support Arm Chrome

Colours Available :



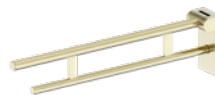
NRCR0007MB
Matte Black



NRCR0007GM
Gun Metal



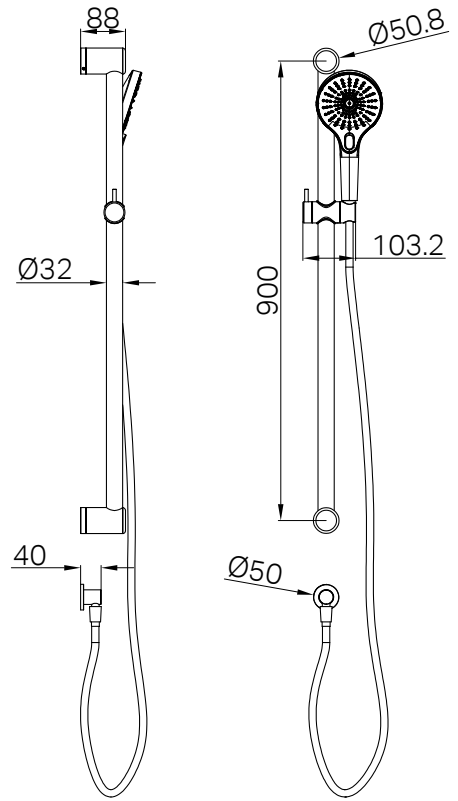
NRCR0007BN
Brushed Nickel



NRCR0007BG
Brushed Gold



NRCR0007BZ
Brushed Bronze



39

NRCS005CH

Mecca Care 32mm Grab Rail And Adjustable Shower Rail Set 900mm Chrome

Colours Available :

WELS Rating : 3 Star, 9L/Min
WELS Registration No. : S17575



NRCS005MB
Matte Black



NRCS005GM
Gun Metal



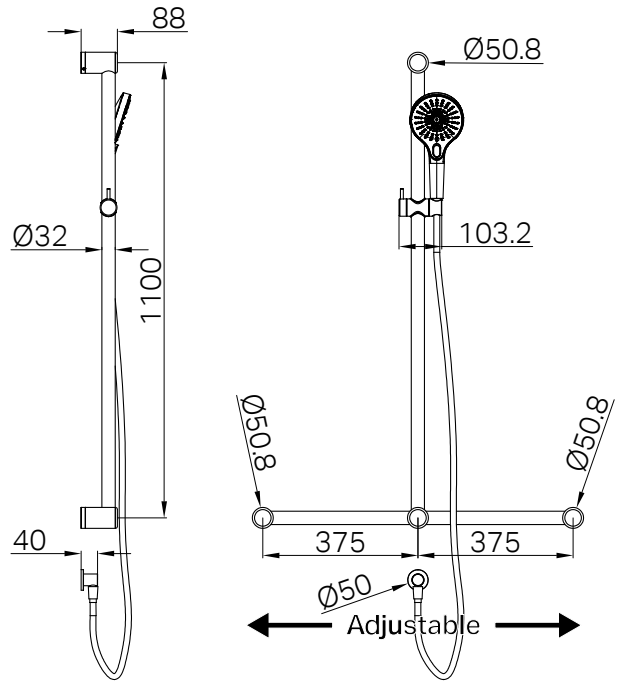
NRCS005BN
Brushed Nickel



NRCS005BG
Brushed Gold



NRCS005BZ
Brushed Bronze



NRCS006CH

Mecca Care 32mm T Bar Grab Rail And Adjustable Shower Set 1100X750mm Chrome

Colours Available :

WELS Rating : 3 Star, 9L/Min
WELS Registration No. : S17576



NRCS006MB
Matte Black



NRCS006GM
Gun Metal



NRCS006BN
Brushed Nickel

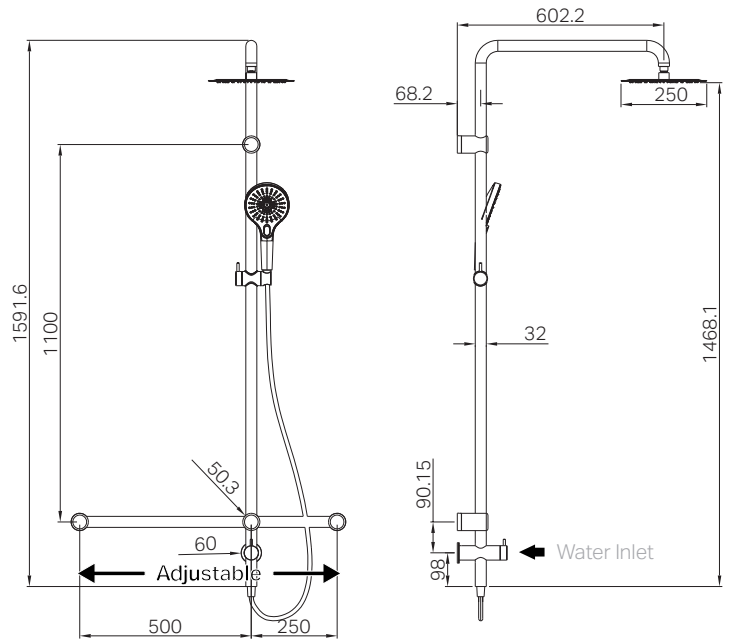


NRCS006BG
Brushed Gold



NRCS006BZ
Brushed Bronze





Left / Right Horizontal Grab Rails Interchangeable

NRCS008CH

Mecca Care 32mm T Bar Grab Rail 1100x750mm Twin Shower Set Chrome

Colours Available :

WELS Rating : Overhead shower 4 Star 7.5L/Min,
Hand Shower 4 Star 7.5L/Min
WELS Registration No. : S18359



NRCS008MB
Matte Black

NRCS008GM
Gun Metal

NRCS008BN
Brushed Nickel

NRCS008BG
Brushed Gold

NRCS008BZ
Brushed Bronze



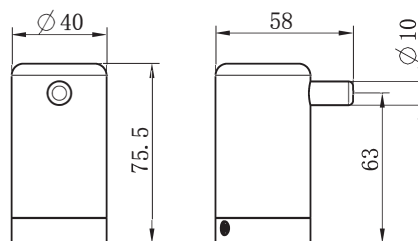
MECCA CARE ASSISTED LIVING 25MM



Assisted Living 25mm







NRCR2582CH

Mecca Care 25mm Wall Hook Chrome

Colours Available :



NRCR2582MB
Matte Black



NRCR2582GM
Gun Metal



NRCR2582BN
Brushed Nickel

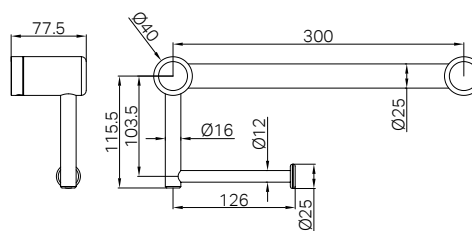


NRCR2582BG
Brushed Gold



NRCR2582BZ
Brushed Bronze

45



NRCR2512aCH

Mecca Care 25mm Toilet Roll Rail 300mm Chrome

Colours Available :



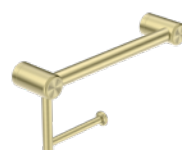
NRCR2512aMB
Matte Black



NRCR2512aGM
Gun Metal



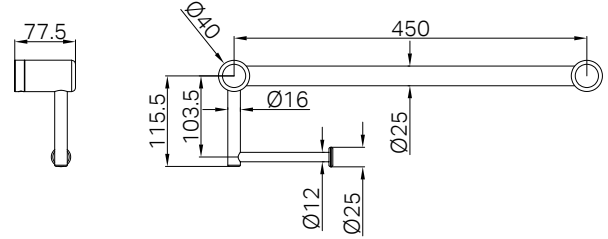
NRCR2512aBN
Brushed Nickel



NRCR2512aBG
Brushed Gold



NRCR2512aBZ
Brushed Bronze



NRCR2518aCH

Mecca Care 25mm Toilet Roll Rail 450mm Chrome

Colours Available :



NRCR2518aMB
Matte Black



NRCR2518aGM
Gun Metal



NRCR2518aBN
Brushed Nickel

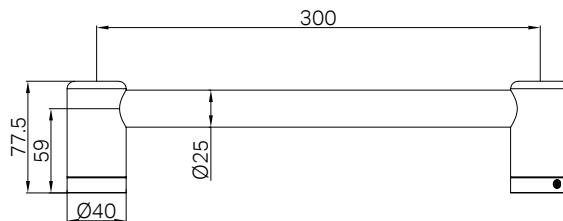


NRCR2518aBG
Brushed Gold



NRCR2518aBZ
Brushed Bronze





NRCR2512CH

Mecca Care 25mm Grab Rail 300mm Chrome

Colours Available :



NRCR2512MB
Matte Black



NRCR2512GM
Gun Metal



NRCR2512BN
Brushed Nickel

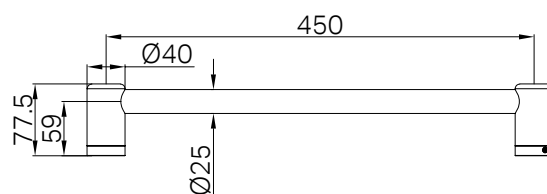


NRCR2512BG
Brushed Gold



NRCR2512BZ
Brushed Bronze

47



NRCR2518CH

Mecca Care 25mm Grab Rail 450mm Chrome

Colours Available :



NRCR2518MB
Matte Black



NRCR2518GM
Gun Metal



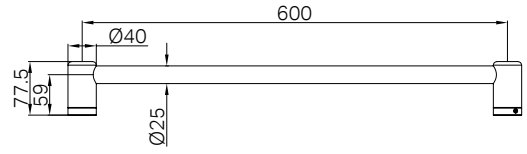
NRCR2518BN
Brushed Nickel



NRCR2518BG
Brushed Gold



NRCR2518BZ
Brushed Bronze



NRCR2524CH

Mecca Care 25mm Grab Rail 600mm Chrome

Colours Available :



NRCR2524MB
Matte Black



NRCR2524GM
Gun Metal



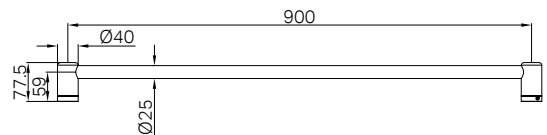
NRCR2524BN
Brushed Nickel



NRCR2524BG
Brushed Gold



NRCR2524BZ
Brushed Bronze



NRCR2530CH

Mecca Care 25mm Grab Rail 900mm Chrome

Colours Available :



NRCR2530MB
Matte Black



NRCR2530GM
Gun Metal



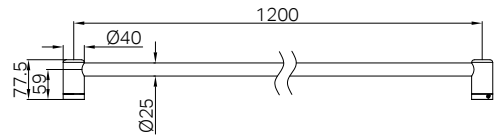
NRCR2530BN
Brushed Nickel



NRCR2530BG
Brushed Gold



NRCR2530BZ
Brushed Bronze



NRCR2548CH

Mecca Care 25mm Grab Rail 1200mm Chrome

Colours Available:



NRCR2548MB
Matte Black



NRCR2548GM
Gun Metal



NRCR2548BN
Brushed Nickel

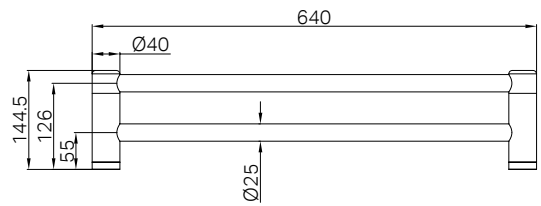


NRCR2548BG
Brushed Gold



NRCR2548BZ
Brushed Bronze

49



NRCR2524dCH

Mecca Care 25mm Double Towel Grab Rail 600mm Chrome

Colours Available:



NRCR2524dMB
Matte Black



NRCR2524dGM
Gun Metal



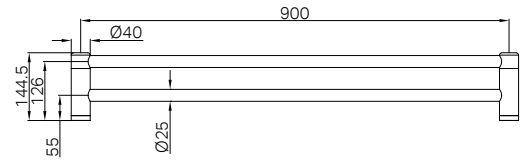
NRCR2524dBN
Brushed Nickel



NRCR2524dBG
Brushed Gold



NRCR2524dBZ
Brushed Bronze



NRCR2530dCH

Mecca Care 25mm Double Towel Grab Rail 900mm Chrome

Colours Available :



NRCR2530dMB
Matte Black



NRCR2530dGM
Gun Metal



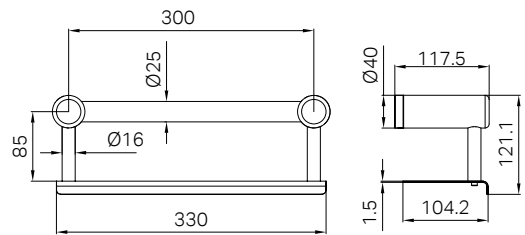
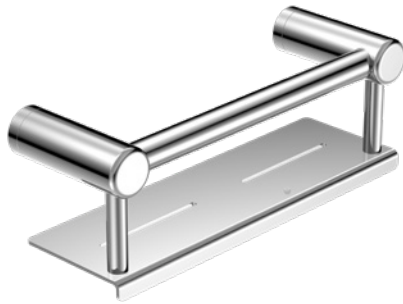
NRCR2530dBN
Brushed Nickel



NRCR2530dBG
Brushed Gold



NRCR2530dBZ
Brushed Bronze



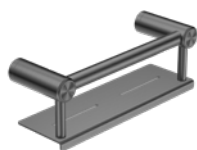
NRCR2512cCH

Mecca Care 25mm Grab Rail With Shelf 300mm Chrome

Colours Available :



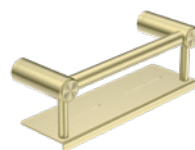
NRCR2512cMB
Matte Black



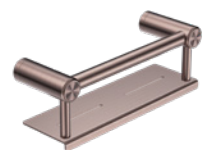
NRCR2512cGM
Gun Metal



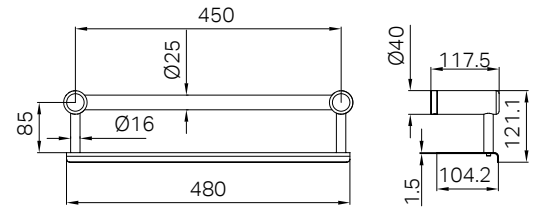
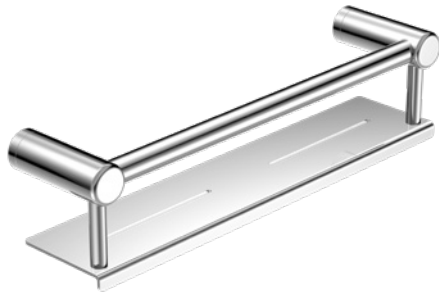
NRCR2512cBN
Brushed Nickel



NRCR2512cBG
Brushed Gold



NRCR2512cBZ
Brushed Bronze



NRCR2518cCH

Mecca Care 25mm Grab Rail With Shelf 450mm Chrome

Colours Available :



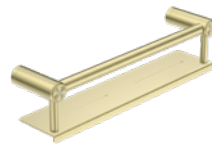
NRCR2518cMB
Matte Black



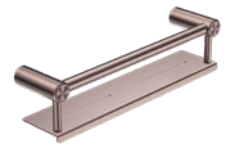
NRCR2518cGM
Gun Metal



NRCR2518cBN
Brushed Nickel

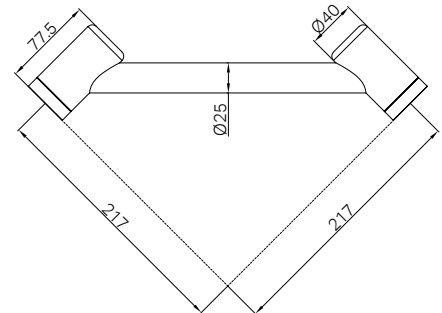


NRCR2518cBG
Brushed Gold



NRCR2518cBZ
Brushed Bronze

51



NRCR2508wCH

Mecca Care 25mm Footrest Corner Grab Rail 215mm Chrome

Colours Available :



NRCR2508wMB
Matte Black



NRCR2508wGM
Gun Metal



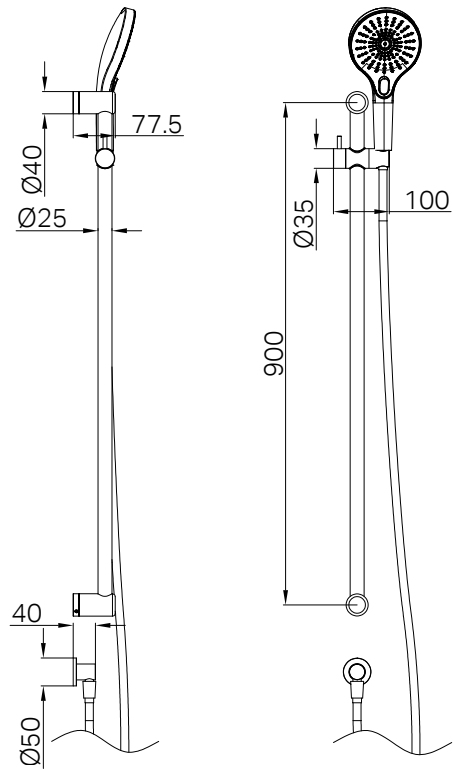
NRCR2508wBN
Brushed Nickel



NRCR2508wBG
Brushed Gold



NRCR2508wBZ
Brushed Bronze



NRCS004CH

Mecca Care 25mm Grab Rail And Adjustable Shower Rail Set 900mm Chrome

Colours Available :

WELS Rating : 3 Star, 9L/Min
WELS Registration No. : S17574



NRCS004MB
Matte Black



NRCS004GM
Gun Metal



NRCS004BN
Brushed Nickel

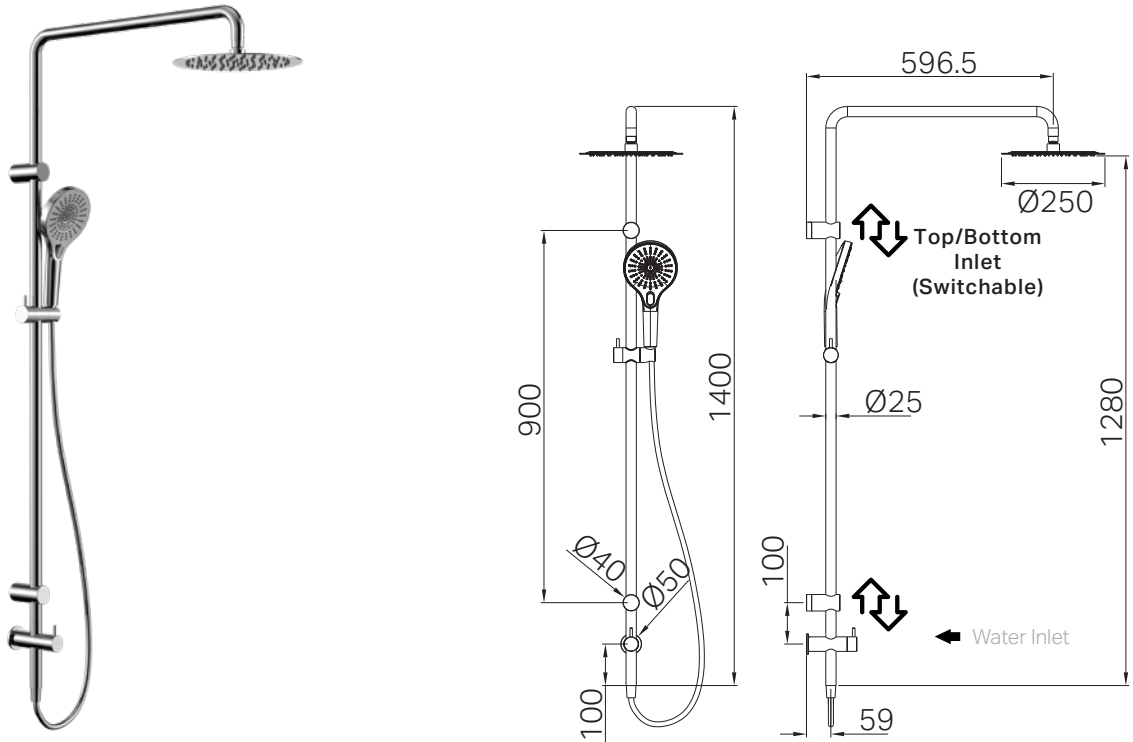


NRCS004BG
Brushed Gold



NRCS004BZ
Brushed Bronze





NRCS007CH

Mecca Care 25mm Grab Rail 900mm Twin Shower Set Chrome

Colours Available :

WELS Rating : Overhead shower 4 Star 7.5L/Min,
Hand Shower 4 Star 7.5L/Min
WELS Registration No. : S18358



NRCS007MB
Matte Black

NRCS007GM
Gun Metal

NRCS007BN
Brushed Nickel

NRCS007BG
Brushed Gold

NRCS007BZ
Brushed Bronze

MAKE YOUR OWN 25MM

55



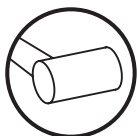


Make Your Own

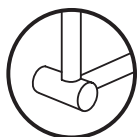
Mecca Care has always been committed to delivering bathroom solutions that uphold safety, comfort, and aesthetics for every user. Now, our newly launched "Make Your Own Grab Rail" initiative brings even more freedom and possibility to that mission.

"Make Your Own" breaks the limitations of fixed grab rail combinations, empowering users to go beyond a set product list and freely select components based on their space, needs, and design preferences. Whether it's a residential bathroom, a commercial setting, or aged care living, this system allows for personalized configurations that reflect individual lifestyle and spatial needs.

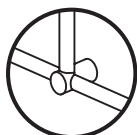
Flexible, safe, and elegant — every setup is designed to fit your life perfectly.
 "Make Your Own" — where care knows no limits, and design is defined by you.



End Bracket



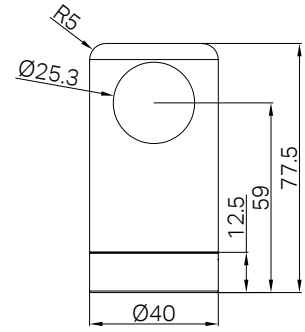
90 Degree Bracket



T Bar Mid Bracket



Polished Tube



NR5390420CH

Mecca Care Make Your Own 25mm Grab Rail End Bracket Chrome

Colours Available:



NR5390420MB
Matte Black



NR5390420GM
Gun Metal



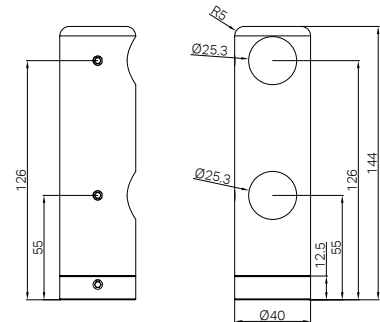
NR5390420BN
Brushed Nickel



NR5390420BG
Brushed Gold



NR5390420BZ
Brushed Bronze



NR5390421CH

Mecca Care Make Your Own 25mm Grab Rail Double Towel Bracket Left Chrome

Colours Available:



NR5390421MB
Matte Black



NR5390421GM
Gun Metal



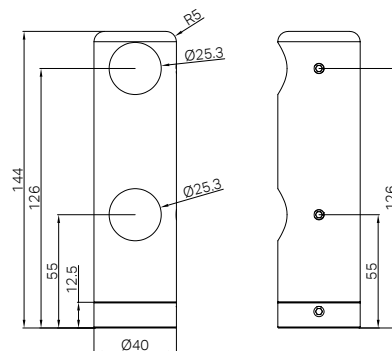
NR5390421BN
Brushed Nickel



NR5390421BG
Brushed Gold



NR5390421BZ
Brushed Bronze



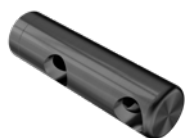
NR5390422CH

Mecca Care Make Your Own 25mm Grab Rail Double Towel Bracket Right Chrome

Colours Available :



NR5390422MB
Matte Black



NR5390422GM
Gun Metal



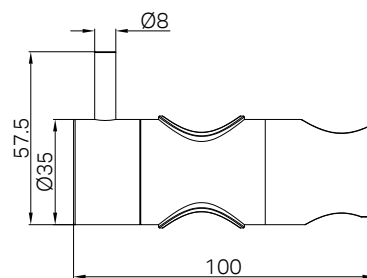
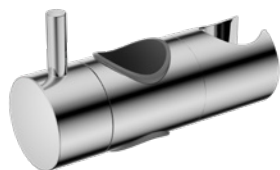
NR5390422BN
Brushed Nickel



NR5390422BG
Brushed Gold



NR5390422BZ
Brushed Bronze



NRCS004sICH

Slider For Mecca Care 25mm Grab Rail And Adjustable Shower Rail Set 900mm Chrome

Colours Available :



NRCS004sIMB
Matte Black



NRCS004sIGM
Gun Metal



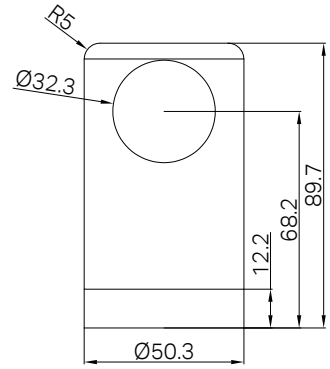
NRCS004sIBN
Brushed Nickel



NRCS004sIBG
Brushed Gold



NRCS004sIBZ
Brushed Bronze



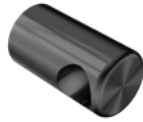
NR5390427CH

Mecca Care Make Your Own 32mm Grab Rail End Bracket Chrome

Colours Available :



NR5390427MB
Matte Black



NR5390427GM
Gun Metal



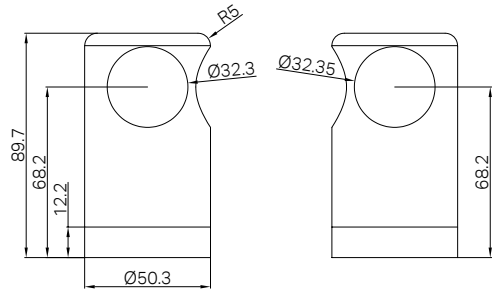
NR5390427BN
Brushed Nickel



NR5390427BG
Brushed Gold



NR5390427BZ
Brushed Bronze



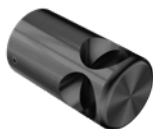
NR5390428CH

Mecca Care Make Your Own 32mm Grab Rail 90 Degree Bracket Chrome

Colours Available :



NR5390428MB
Matte Black



NR5390428GM
Gun Metal



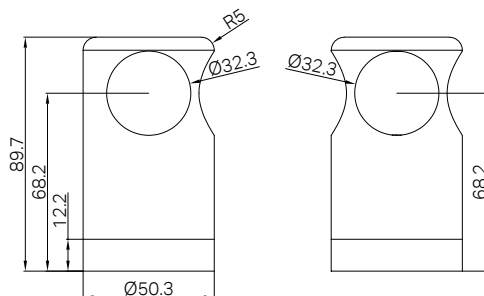
NR5390428BN
Brushed Nickel



NR5390428BG
Brushed Gold



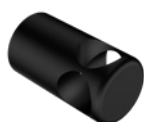
NR5390428BZ
Brushed Bronze



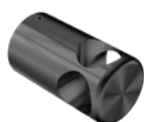
NR5390430CH

Mecca Care Make Your Own 32mm Grab Rail T Bar Bracket Chrome

Colours Available :



NR5390430MB
Matte Black



NR5390430GM
Gun Metal



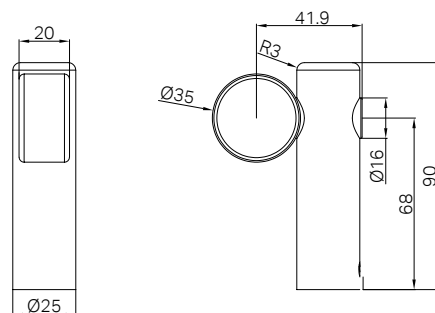
NR5390430BN
Brushed Nickel



NR5390430BG
Brushed Gold



NR5390430BZ
Brushed Bronze



NR5390429CH

Mecca Care Make Your Own 32mm Hand Rail Undermount Mid Bracket Chrome

Colours Available :



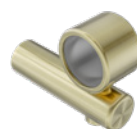
NR5390429MB
Matte Black



NR5390429GM
Gun Metal



NR5390429BN
Brushed Nickel



NR5390429BG
Brushed Gold



NR5390429BZ
Brushed Bronze

MAKE YOUR OWN CARE RAILS 32MM

67





Mecca Care Make Your Own
32mm Grab Rail End Bracket



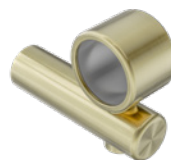
Mecca Care Make Your Own 32mm
Grab Rail 90 Degree Bracket



Mecca Care Make Your Own 32mm
Grab Rail T Bar Bracket



Mecca Care Make Your Own
32mm Corner Wrap Bracket



Mecca Care Make Your Own 32mm
Hand Rail Undermount Mid Bracket



Slider For Mecca Care 32mm
Grab Rail Shower Rail Set



Mecca Care Make Your Own 32mm Diameter
Grab or Hand Rail 1200mm Length

Make Your Own Grab Rail 25mm Diameter

25mm Diameter Grab Rail End Bracket

25mm Diameter Rail Tube 1200mm

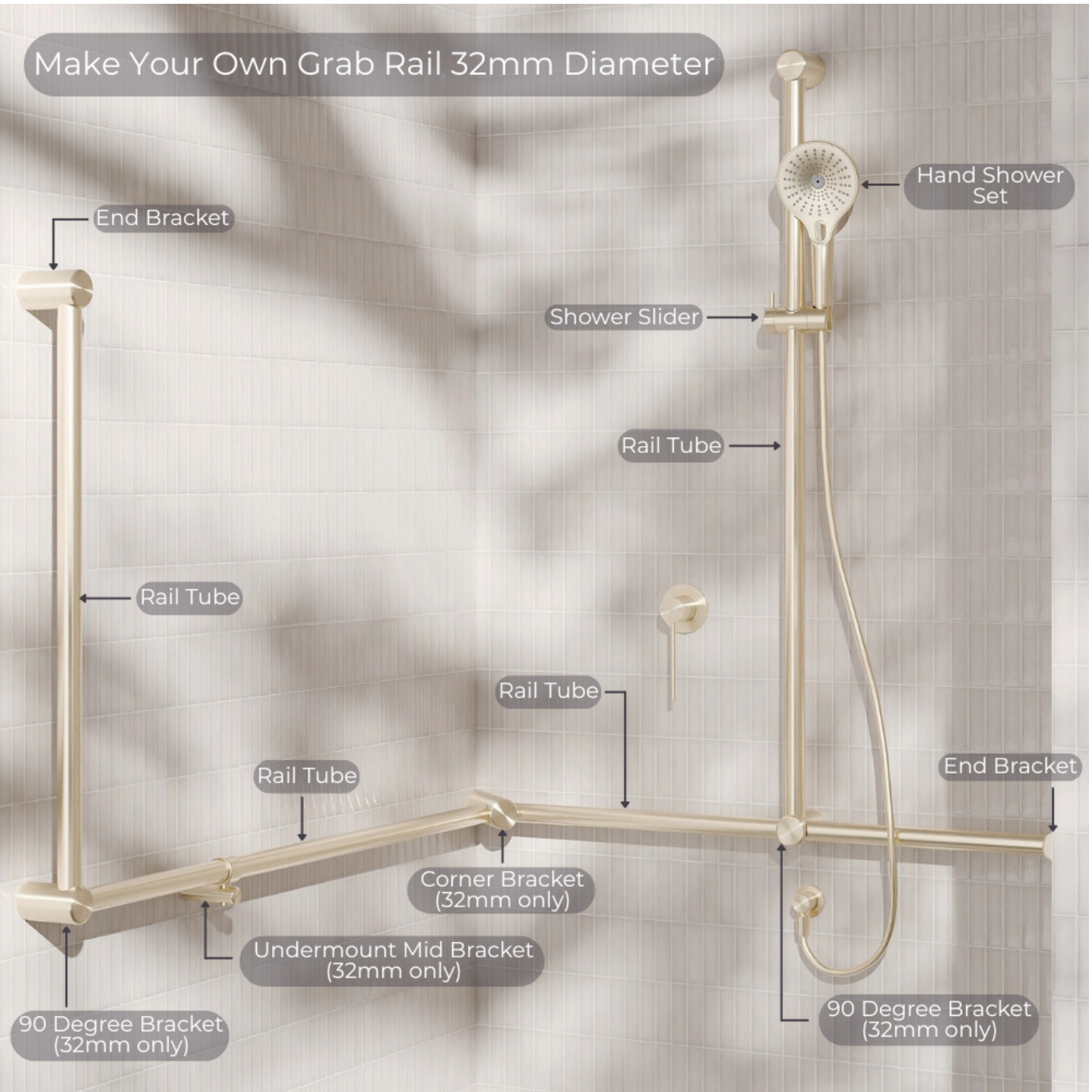
Hand Shower Set

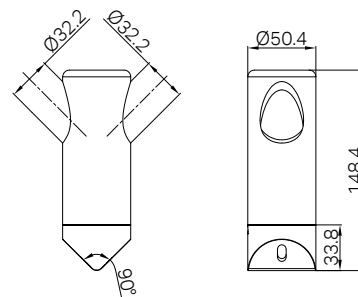
25mm Diameter Rail Tube 1200mm x 2

Double Towel Grab Rail End Bracket Left Hand (25mm Only)



Make Your Own Grab Rail 32mm Diameter





NR5390431CH

Mecca Care Make Your Own 32mm Corner Wrap Bracket Chrome

Colours Available:



NR5390431MB
Matte Black



NR5390431GM
Gun Metal



NR5390431BN
Brushed Nickel

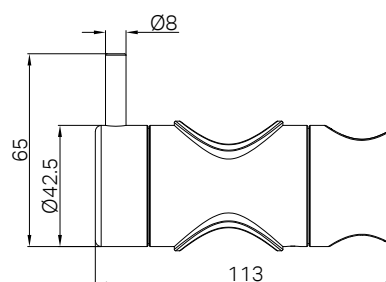
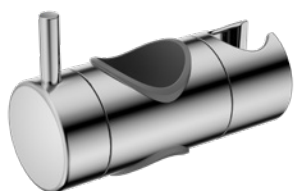


NR5390431BG
Brushed Gold



NR5390431BZ
Brushed Bronze

65



NRCS005sICH

Slider For Mecca Care 32mm Grab Rail Shower Rail Set Chrome

Colours Available:



NRCS005sIMB
Matte Black



NRCS005sIGM
Gun Metal



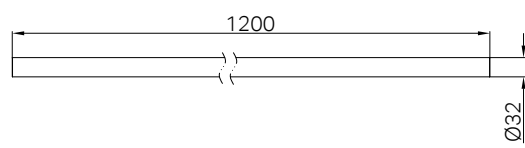
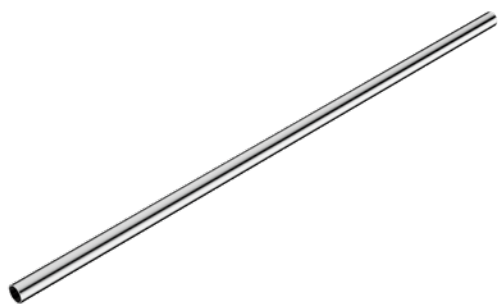
NRCS005sIBN
Brushed Nickel



NRCS005sIBG
Brushed Gold



NRCS005sIBZ
Brushed Bronze



NR5420007CH

Mecca Care Make Your Own 32mm Diameter Grab or Hand Rail 1200mm Length Chrome

Colours Available :



NR5420007MB
Matte Black



NR5420007GM
Gun Metal



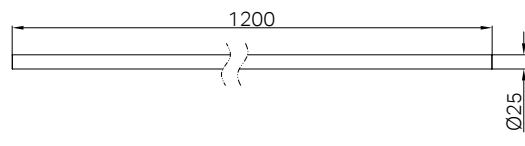
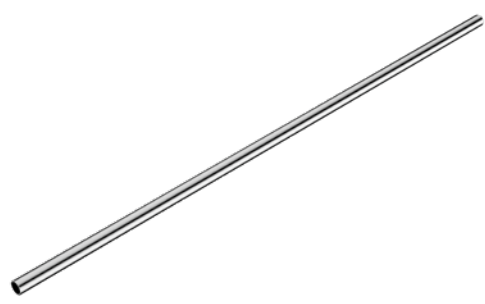
NR5420007BN
Brushed Nickel



NR5420007BG
Brushed Gold



NR5420007BZ
Brushed Bronze



NR5420009CH

Mecca Care Make Your Own 25mm Diameter Grab Rail 1200mm Length Chrome

Colours Available :



NR5420009MB
Matte Black



NR5420009GM
Gun Metal



NR5420009BN
Brushed Nickel



NR5420009BG
Brushed Gold

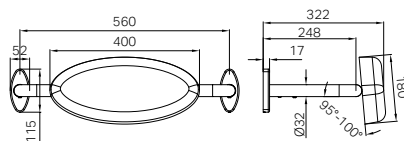


NR5420009BZ
Brushed Bronze



MECCA CARE ACCESSORIES





NRCR0001CH

Mecca Care DDA Accessible Toilet Backrest Chrome

Colours Available :



NRCR0001MB
Matte Black



NRCR0001GM
Gun Metal



NRCR0001BN
Brushed Nickel

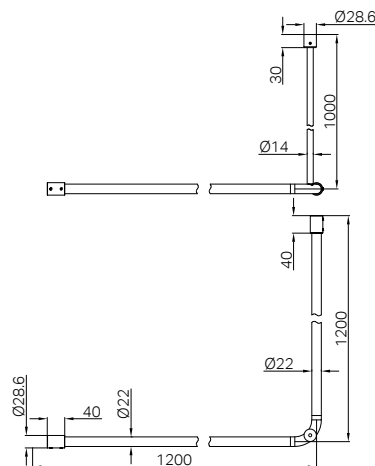


NRCR0001BG
Brushed Gold



NRCR0001BZ
Brushed Bronze

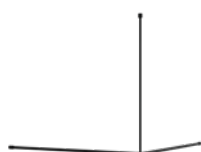
69



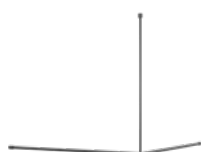
NRCR0006CH

Mecca Care Curtain Rail 1200x1200mm 90 Degree Chrome

Colours Available :



NRCR0006MB
Matte Black



NRCR0006GM
Gun Metal



NRCR0006BN
Brushed Nickel

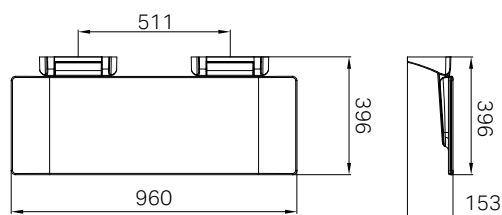


NRCR0006BG
Brushed Gold



NRCR0006BZ
Brushed Bronze





NRCR0002CH

Mecca Care Shower Seat 960x330mm Chrome

Colours Available :



NRCR0002MB
Matte Black



NRCR0002GM
Gun Metal



NRCR0002BN
Brushed Nickel

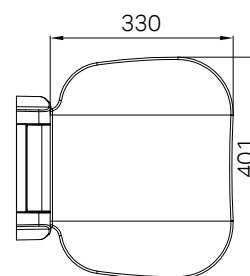
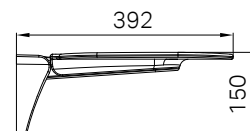


NRCR0002BG
Brushed Gold



NRCR0002BZ
Brushed Bronze

71



NRCR0003CH

Mecca Care Shower Seat 400x330mm Chrome

Colours Available :



NRCR0003MB
Matte Black



NRCR0003GM
Gun Metal



NRCR0003BN
Brushed Nickel

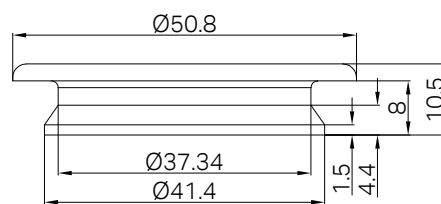


NRCR0003BG
Brushed Gold



NRCR0003BZ
Brushed Bronze





NRCR0004CH

Mecca Care 32mm Grab Rail Cap Chrome

Colours Available :



NRCR0004MB
Matte Black



NRCR0004GM
Gun Metal



NRCR0004BN
Brushed Nickel

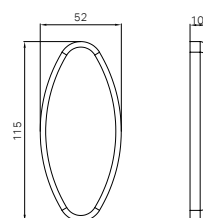


NRCR0004BG
Brushed Gold



NRCR0004BZ
Brushed Bronze

73



NRCR0005CH

Backrest Removable Wall Cover Plate Chrome

Colours Available :



NRCR0005MB
Matte Black



NRCR0005GM
Gun Metal



NRCR0005BN
Brushed Nickel

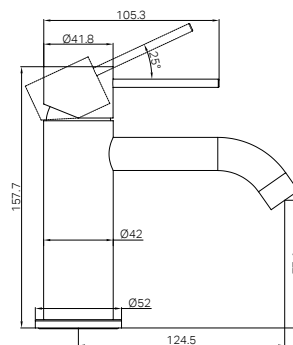


NRCR0005BG
Brushed Gold



NRCR0005BZ
Brushed Bronze





NR221901CH

Mecca Basin Mixer Chrome

Colours Available :

WELS Rating : 5 Star, 5L/Min

WELS Registration No. : T43208



NR221901MB
Matte Black



NR221901GM
Gun Metal



NR221901BN
Brushed Nickel

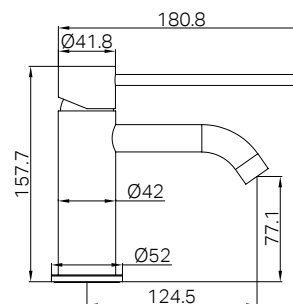


NR221901BG
Brushed Gold



NR221901BZ
Brushed Bronze

75



NR221901dCH

Mecca Care Basin Mixer Chrome

Colours Available :

WELS Rating : 5 Star, 5L/Min

WELS Registration No. : T43209



NR221901dMB
Matte Black



NR221901dGM
Gun Metal



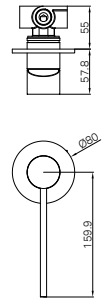
NR221901dBN
Brushed Nickel



NR221901dBG
Brushed Gold



NR221901dBZ
Brushed Bronze



NR221911xCH

Mecca Care Shower Mixer Chrome

Colours Available :



NR221911xMB
Matte Black



NR221911xGM
Gun Metal



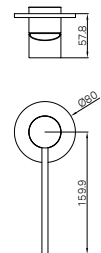
NR221911xBN
Brushed Nickel



NR221911xBG
Brushed Gold



NR221911xBZ
Brushed Bronze



NR221911xtCH

Mecca Care Shower Mixer Trim Kits Only Chrome

Colours Available :



NR221911xtMB
Matte Black



NR221911xtGM
Gun Metal



NR221911xtBN
Brushed Nickel



NR221911xtBG
Brushed Gold

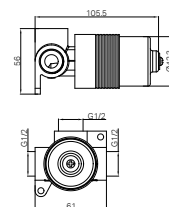


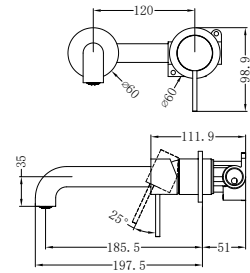
NR221911xtBZ
Brushed Bronze



NRUB002P

Premium 35mm Universal Shower Mixer Body Only





NR221910c185CH

Mecca Wall Basin/Bath Mixer Separate Back Plate 185mm Chrome

Colours Available :

WELS Rating : 5 Star, 6L/Min
WELS Registration No: T41621



NR221910c185MB
Matte Black



NRR221910c185GM
Gun Metal



NR221910c185BN
Brushed Nickel

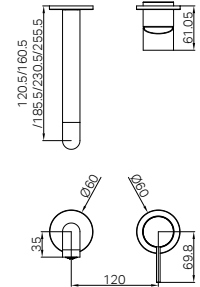
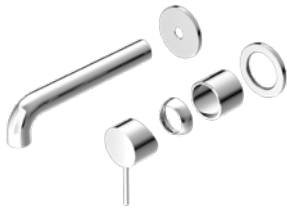


NR221910c185BG
Brushed Gold



NR221910c185BZ
Brushed Bronze

77



NR221910c185tCH

Mecca Wall Basin/Bath Mixer Separate Back Plate 185mm Trim Kits Only Chrome

Colours Available :

WELS Rating : 5 Star, 6L/Min
WELS Registration No: T41621



NR221910c185tMB
Matte Black



NR221910c185tGM
Gun Metal



NR221910c185tBN
Brushed Nickel



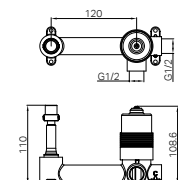
NR221910c185tBG
Brushed Gold

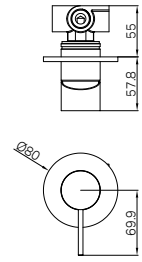


NR221910c185tBZ
Brushed Bronze



NRUB001P
Premium 35mm Universal Wall Basin/Bath Mixer Body Only





NR221911CH

Can be installed to comply with AS1428.1 requirements.

Mecca Shower Mixer 80mm Plate Chrome

Colours Available :



NR221911MB
Matte Black



NR221911GM
Gun Metal



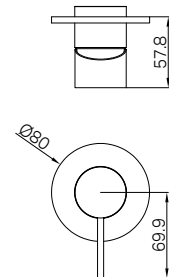
NR221911BN
Brushed Nickel



NR221911BG
Brushed Gold



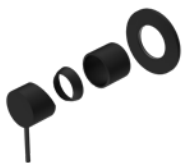
NR221911BZ
Brushed Bronze



NR221911tCH

Mecca Shower Mixer 80mm Plate Trim Kits Only Chrome

Colours Available :



NR221911tMB
Matte Black



NR221911tGM
Gun Metal



NR221911tBN
Brushed Nickel



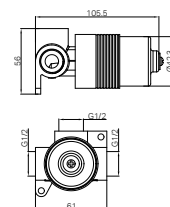
NR221911tBG
Brushed Gold

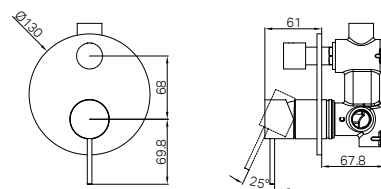


NR221911tBZ
Brushed Bronze



NRUB002P
Premium 35mm Universal Shower Mixer Body Only





NR221911aCH

Mecca Shower Mixer With Divertor Chrome

Colours Available :



NR221911aMB
Matte Black



NR221911aGM
Gun Metal



NR221911aBN
Brushed Nickel

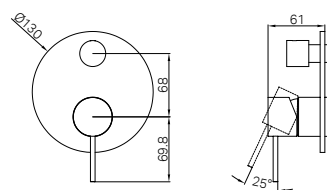


NR221911aBG
Brushed Gold



NR221911aBZ
Brushed Bronze

79



NR221911atCH

Mecca Shower Mixer With Divertor Trim Kits Only Chrome

Colours Available :



NR221911atMB
Matte Black



NR221911atGM
Gun Metal



NR221911atBN
Brushed Nickel



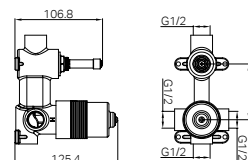
NR221911atBG
Brushed Gold

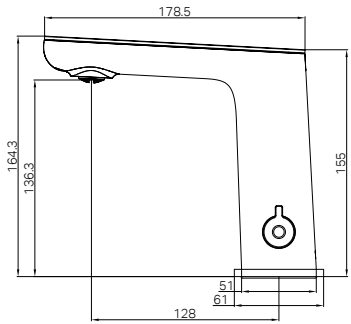


NR221911atBZ
Brushed Bronze



NRUB003P
Premium 35mm Universal Shower Mixer With Divertor Body Only





NR222101CH

Claudia Sensor Mixer With Black Top Display Chrome

Colours Available :

WELS Rating : 6 Star, 5L/Min

WELS Registration No. : T40943



NR222101MB
Matte Black



NR222101GM
Gun Metal



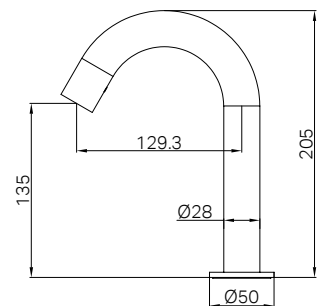
NR222101BN
Brushed Nickel



NR222101BG
Brushed Gold



NR222101BZ
Brushed Bronze



NR402CH

Mecca Sensor Tap Chrome

Colours Available :

WELS Rating : 6 Star, 6L/Min

WELS Registration No. : T42728



NR402MB
Matte Black



NR402GM
Gun Metal



NR402BN
Brushed Nickel



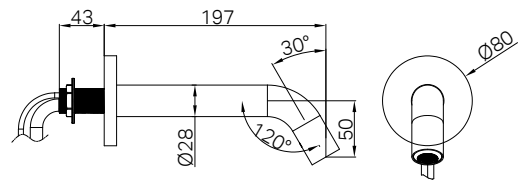
NR402BG
Brushed Gold



NR402BZ
Brushed Bronze



81



NR405CH

Mecca Wall-Mount Sensor Tap 80mm Plate Chrome

Colours Available :

WELS Rating : 6 Star, 6L/Min
WELS Registration No. : T42684



NR405MB
Matte Black



NR405GM
Gun Metal



NR405BN
Brushed Nickel



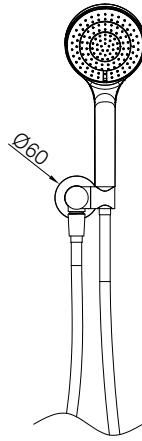
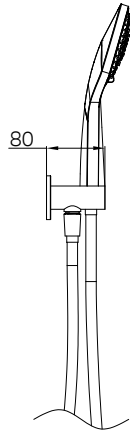
NR405BG
Brushed Gold



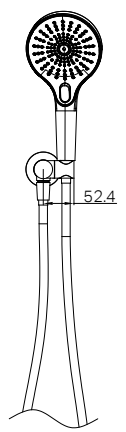
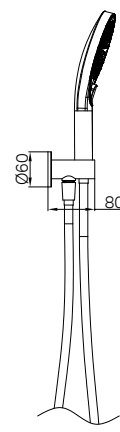
NR405BZ
Brushed Bronze



Shower Angle Adjustable



Shower Angle Adjustable



NR221905CH

Mecca Shower On Bracket With Air Shower Chrome

Colours Available : 

WELS Rating : 3 Star, 9L/Min
WELS Registration No. : S15168

NR221905cGM

Mecca Shower On Bracket Gun Metal

Colours Available : 

WELS Rating : 3 Star, 9L/Min
WELS Registration No. : S15224



NR221905MB
Matte Black



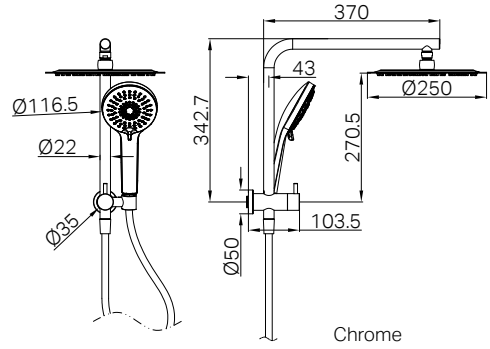
NR221905BN
Brushed Nickel



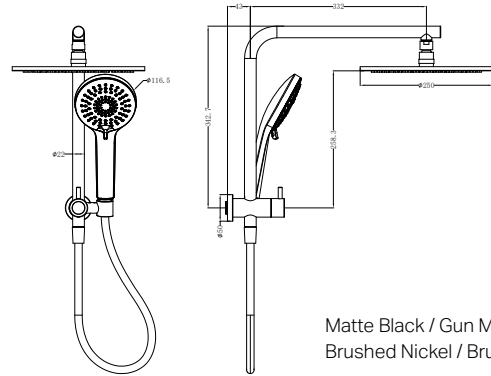
NR221905BG
Brushed Gold



NR221905cBZ
Brushed Bronze



Chrome



Matte Black / Gun Metal /
Brushed Nickel / Brushed Gold

83





NR250805eCH

Mecca 2 In 1 Twin Shower Chrome

Colours Available : 

WELS Rating : Overhead Shower 9L/Min, 3 Star,
Hand Shower 7.5L/Min, Not Star Rated
WELS Registration No. : S18365

Mecca 2 In 1 Twin Shower

Colours Available :    

WELS Rating : Overhead Shower 9L/Min, 3 Star,
Hand Shower 7.5L/Min, Not Star Rated
WELS Registration No. : S18366



NR250805eMB
Matte Black



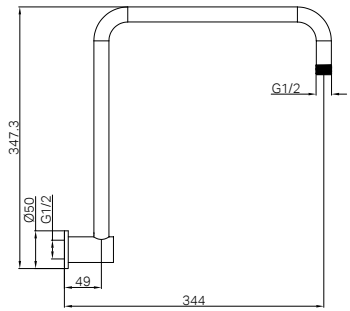
NR250805eGM
Gun Metal



NR250805eBN
Brushed Nickel



NR250805eBG
Brushed Gold



NR506CH

Round Swivel Shower Arm Chrome

Colours Available :



NR506MB
Matte Black



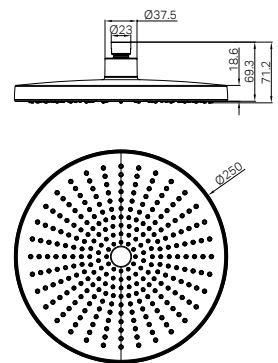
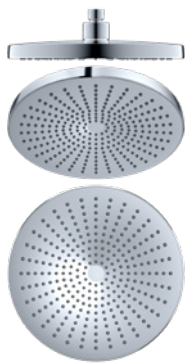
NR506GM
Gun Metal



NR506BN
Brushed Nickel



NR506BG
Brushed Gold

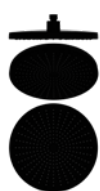


NR508079CH

Opal 250mm Shower Head Chrome

Colours Available :

WELS Rating : 3 Star, 9L/Min
WELS Registration No. : S17297



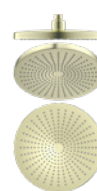
NR508079MB
Matte Black



NR508079GM
Gun Metal



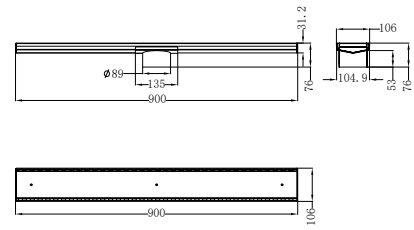
NR508079BN
Brushed Nickel



NR508079BG
Brushed Gold



NR508079BZ
Brushed Bronze



NRFG001hsMB

Tile Insert V Channel Floor Grate 89mm Outlet With Hole Saw Matte Black

Colours Available :



NRFG001hsBG
Brushed Gold



NRFG001hsGM
Gun Metal



NRFG001hsBN
Brushed Nickel



NRFG001hsBZ
Brushed Bronze

85



NRFG001MB

Tile Insert V Channel Floor Grate 80/89mm Outlet Without Outlet And Hole Saw Matte Black

Colours Available :



NRFG001BG
Brushed Gold



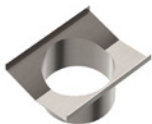
NRFG001GM
Gun Metal



NRFG001BN
Brushed Nickel

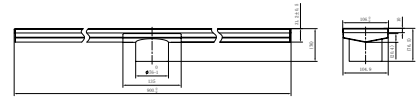


NRFG001BZ
Brushed Bronze



NRFG001hs

90mm Outlet And Hole Saw Kit



NRFG003hsMB

Tile Insert V Channel Floor Grate 80mm Outlet With Hole Saw Matte Black

Colours Available: ● ● ● ● ●



NRFG003hsBG
Brushed Gold



NRFG003hsGM
Gun Metal



NRFG003hsBN
Brushed Nickel



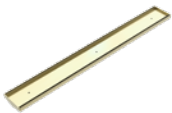
NRFG003hsBZ
Brushed Bronze



NRFG001MB

Tile Insert V Channel Floor Grate 80/89mm Outlet Without Outlet And Hole Saw Matte Black

Colours Available: ● ● ● ● ●



NRFG001BG
Brushed Gold



NRFG001GM
Gun Metal



NRFG001BN
Brushed Nickel

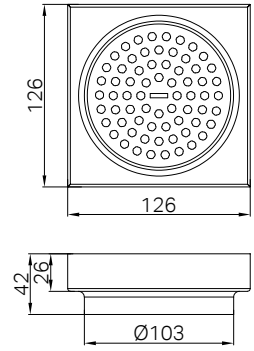


NRFG001BZ
Brushed Bronze



NRHS003

80mm Outlet And Hole Saw Kit



NRFW008MB

130mm Square Tile Insert Floor Waste 100mm Outlet Matte Black

Colours Available : ● ● ● ● ●



NRFW008BG
Brushed Gold



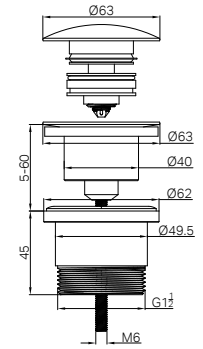
NRFW008GM
Gun Metal



NRFW008BN
Brushed Nickel



NRFW008BZ
Brushed Bronze



NRA706CH

Universal Pop Up Waste Chrome

Colours Available :



NRA706MB
Matte Black



NRA706GM
Gun Metal



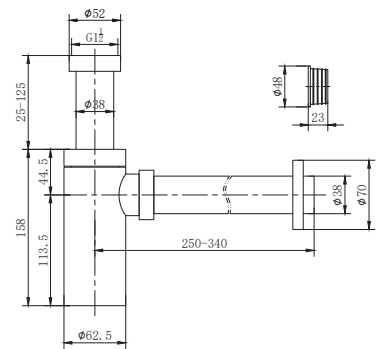
NRA706BN
Brushed Nickel



NRA706BG
Brushed Gold



NRA706BZ
Brushed Bronze



NRA186wCH

40mm Round Bottle Trap Chrome

Colours Available :



NRA186wMB
Matte Black



NRA186wGM
Gun Metal



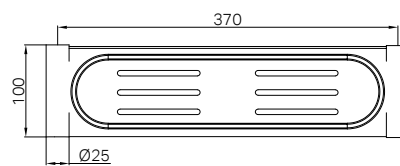
NRA186wBN
Brushed Nickel



NRA186wBG
Brushed Gold



NRA186wBZ
Brushed Bronze



NR2387aCH

New Mecca Metal Shower Shelf Chrome

Colours Available :



NR2387aMB
Matte Black



NR2387aGM
Gun Metal



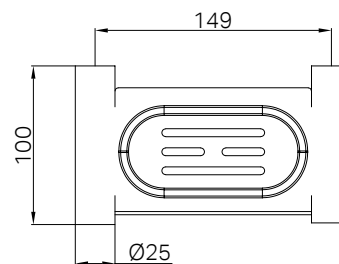
NR2387aBN
Brushed Nickel



NR2387aBG
Brushed Gold



NR2387aBZ
Brushed Bronze



NR2381CH

New Mecca Soap Dish Holder Chrome

Colours Available :



NR2381MB
Matte Black



NR2381GM
Gun Metal



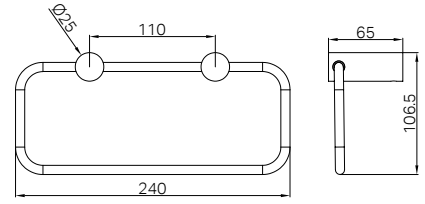
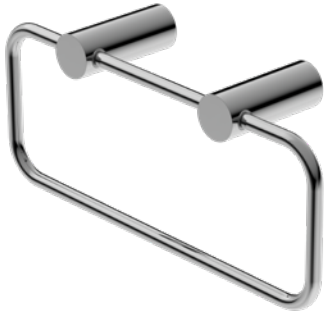
NR2381BN
Brushed Nickel



NR2381BG
Brushed Gold



NR2381BZ
Brushed Bronze



NR2380aCH

New Mecca Towel Ring Chrome

Colours Available :



NR2380aMB
Matte Black



NR2380aGM
Gun Metal



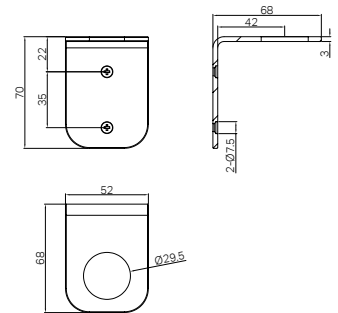
NR2380aBN
Brushed Nickel



NR2380aBG
Brushed Gold



NR2380aBZ
Brushed Bronze



NR1985CH

Mecca Soap Bottle Holder Chrome

Colours Available :



NR1985MB
Matte Black



NR1985GM
Gun Metal



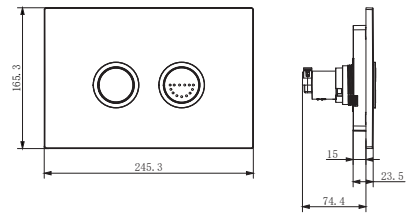
NR1985BN
Brushed Nickel



NR1985BG
Brushed Gold



NR1985BZ
Brushed Bronze



NRCRPL002CH

Mecca Care Raised Disabled Care Pneumatic Flush Buttons Plate DDA Accessible Toilet Compliant Chrome

Colours Available:



NRCRPL002MB
Matte Black



NRCRPL002GM
Gun Metal



NRCRPL002BN
Brushed Nickel

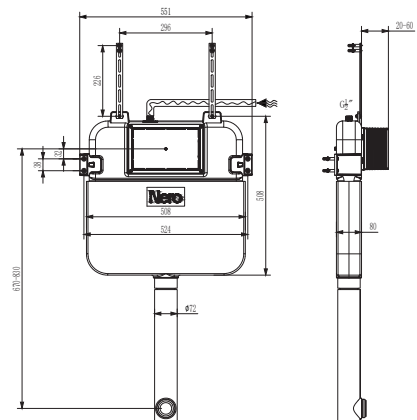


NRCRPL002BG
Brushed Gold



NRCRPL002BZ
Brushed Bronze

91



G30035

Concealed Pneumatic In-Wall Cistern

WELS Rating : 4 Star

Average Flush 3.5L/Min

Full Flush 4.7L/Min

Half Flush 3.2L/Min

WELS Registration No. : L07960



WARRANTY POLICY

1. Warranty Coverage Statement

Nero Tapware is committed to providing high-quality products designed to meet the highest industry standards. Our warranty reflects our confidence in the durability and reliability of our products.

2. Applicability

This warranty applies to goods purchased on or after 1st May 2024, covering both Australia and New Zealand markets, in compliance with the Australian Consumer Law (ACL) and New Zealand's Consumer Guarantees Act (CGA).

3. Warranty Periods

Premium Range (Residential Use)		
Category	Warranty Period(Years)	Warranty Details
Zen, Opal, Kara, York, Bianca, Serenity, Mecca & Mecca Care Tapware	25 / 25 / 2	-25 years replacement cartridge only -25 years replacement products or parts on all finishes -2 years replacement products or parts & labour
Zen, Opal, York, Bianca, Serenity, Mecca & Mecca Care Showers	25 / 2	-25 years replacement products or parts on all finishes -25 years on hand showers, shower heads, Shower hoses replacement only (labour not included) -2 years replacement products or parts & labour
Zen, Opal, York, Bianca, Mecca & Mecca Care Bathroom Accessories	25	-25 years replacement products or parts on all finishes
Opal Metal Basins	25	-25 years replacement products on all finishes
Heated Towel Rails	25 / 1	-25 years replacement products or parts on all finishes -1 year on power transformer replacement
Electronic Mixers / Taps & Push Taps	25 / 2	-25 years replacement products or parts on all finishes -2 years Replacement products or parts & labour

Premium Range (Commercial Use)		
Category	Warranty Period(Years)	Warranty Details
Zen, Opal, Kara, York, Bianca, Serenity, Mecca & Mecca Care Tapware	15 / 10 / 1	-15 years replacement cartridge only -10 years replacement products or parts on all finishes -1 year replacement products or parts & labour
Zen, Opal, York, Bianca, Serenity, Mecca & Mecca Care Showers	10 / 1	-10 years replacement products or parts on all finishes -10years on hand showers, shower heads, Shower hoses replacement only (labour not included) -1 year replacement products or parts & labour
Zen, Opal, York, Bianca, Mecca & Mecca Care Bathroom Accessories	10	-10 years replacement products or parts on all finishes
Opal Metal Basins	10	-10 years replacement products on all finishes
Heated Towel Rails	10 / 1	-10 years replacement products or parts on all finishes -1 year on power transformer
Electronic Mixers / Taps & Push Taps	2 / 1	-2 years replacement products or parts on all finishes -1 year Replacement products or parts & labour

Standard Range (Residential and Commercial)

Category	Warranty Period(Years)	Warranty Details
Mixer Taps	15 / 10 / 1	-15 years replacement Cartridge only -10 years replacement products or parts on all finishes -10 years on washing machine stops replacement only -1 year replacement products or parts & labour
Electronic Mixers / Taps & Push Taps	2 / 1	-2 years replacement products or parts on all finishes -1 year replacement products or parts & labour
Showers	10 / 1	-10 years replacement products or parts on chrome finishes -10 years replacement products or parts on other finishes -10 years on hand showers, shower heads, Shower hoses replacement only (labour not included) -1 year replacement products or parts & labour
Bath Outlets	10	-10 years replacement products or parts only on all finishes
Bathroom Accessories	10	-10 years replacement products or parts only on all finishes
Other Accessories	10	-10 years on universal pop-up waste replacement only -10 years on bottle trap replacement only -10 years on glass hardware replacement only -10 years product replacement and 1 year labour on toilet push plate only -10 years product replacement and 1 year labour on cistern only -10 years on floor waste replacement only

4. The warranty period commences from date of purchase, or for new buildings from date of handover.

5. How to make a warranty claim?

To make a warranty claim, customers must contact the Seller from which the goods were purchased or contact Nero Tapware directly.

*Proof of purchase or equivalent documentation is required. (e.g. Handover documentation for new homes, Tax Invoice, Water Marks, etc.)

For Australia Consumers and New Zealand Consumers,

Australia

☎ 03 8786 3170

✉ support@nerotapware.com.au

New Zealand

☎ 09 870 5549

✉ support@nerotapware.co.nz

6. The expense of claiming on the warranty will be borne by the customer

7. This warranty covers the repair or, at Supplier's option, replacement of any goods which are defective through faulty manufacture or materials, free of charge and labour. The Supplier reserves the right to alter, or amend this warranty offer in writing at any time. The Supplier reserves the right to provide Minor components (e.g. Handles, aerators, buttons, dress rings, spindle/cartridges and seals) as 'Parts Only' to the customer as part of replacement warranty.

This warranty does not cover any claims for labour, or additional products/parts associated with allegedly faulty goods for work supplied by an outside party that is not approved in advance in writing by the Supplier.

8. For installed goods, the Supplier requires adequate access to evaluate the goods, fittings, and fixtures for any warranty claim, as well as to perform any necessary warranty repairs. The Supplier will not be liable for any consequential damage or costs if adequate access to the goods, fittings, or fixtures is not provided.

9. For discontinued or unavailable goods, the Supplier may replace the goods with equivalent current or available goods, using best endeavours and product knowledge to match the appearance and specifications of the original goods.

10. Supplier's obligations under warranty are limited to the repair or, at Supplier's option, replacement of any product which are defective through faulty workmanship or materials. To the extent permitted by law, Supplier will not be liable for any loss to furniture, floor coverings, walls, fixtures or any consequential loss of any kind caused by any defect in the product components.

11. This warranty does not cover defects caused by or arising from any of the following:

11.1. Goods installed by a person other than a licensed plumber. This does not apply to bathroom accessories such as towel rails, shelves, etc.

11.2. Goods not installed to relevant national standards or state Regulations.

11.3. Tapware exposed to water pressures and/or temperatures that exceed stated limitations as per the standard installation instructions. Note: AS/NZS 3500.1:2003 specifies 500kPA maximum water supply pressure at any outlet within a building for new

installations.

11.4. Fitting of other devices to the outlet of tapware (e.g. water filters).

11.5. Fitting of in tap body or end of line water flow REGulating devices that have not been approved by Supplier.

11.6. Products used for incorrect applications, non-potable water, etc.

11.7. Damage as a result of obstruction due to inadequate flushing of system before use.

11.8. Service, repairs or other non-standard replacement parts previously undertaken without Supplier's prior written approval.

11.9. Damage to finishes by adhesives, sealant, etc.

11.10. Damage to finishes which arise from installation or post-installation use.

11.11. Failure to observe manufacturer's care and cleaning instructions.

11.12. Improper or abusive use of product and/or damage resulting from misuse, accident or neglect.

11.13. Fair wear and tear, such as the working seals in the inlet and outlet valves, including scratching from cleaning etc.

Note: It is the installer/consumers responsibility to ensure:

- Product is not damaged prior to installation.
- They are happy with their purchase.
- The product has all of its components.
- Required maintenance is performed.

12. Should any warranty claim be made, and service attended to by the Supplier or its authorized service agent, and the fault is due to a cause expressly excluded from this warranty above; the Supplier reserves the right to charge service fee for any work carried out.

13. This warranty is in addition to the rights conferred upon customers by the Australian Consumer Law (ACL) and the Consumer Guarantees Act 1993 (CGA) in New Zealand.

14. Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law (ACL) and the Consumer Guarantees Act 1993 (CGA) in New Zealand. For major failures with the service, you are entitled to the following remedies:

15. Refund Policy:

Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law (ACL) and the Consumer Guarantees Act 1993 (CGA) in New Zealand. For major failures with the goods, you are entitled to a refund. If a failure with the goods does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done, you are entitled to a refund for the goods. While our company acknowledges its responsibility for addressing any issues with the quality of our products, we recommend that customers contact the place of purchase for inquiries related to returns and refunds. We are committed to assist and cooperating with our distributors or retailers to resolve any issues customers may encounter with our products.

TAPWARE & ACCESSORIES CARE AND CLEANING INSTRUCTIONS

Under no circumstances should you install tapware using acetone silicones.

1. Never use harsh detergents or abrasive cleaners, as these will scratch the surface. This includes organic harsh chemicals such as citrus.
2. Use of wax-based furniture cream should be avoided as this can result in a build-up of deposits, which could detract from the appearance.
3. All products should always be cleaned with care using a soft dry micro fibric cloth or a soft cloth with warm soapy water for a lifetime of use.
4. Individual products may be subject to additional or specific care and cleaning instructions. Please refer to documentation accompanying those products.
5. The surface of the marble handle is covered under warranty for 3 years. Upon expiration of the warranty, customers should procure a suitable marble impregnating sealer and apply it evenly to the surface of the marble handle to maintain its appearance and durability.

TERMS AND CONDITIONS

1. DEFINITIONS

ACL refers to the Australian Consumer Law as outlined in the Competition and Consumer Act 2010 (Cth) and its associated REGULations, as amended from time to time, applicable within Australia. CGA refers to the Consumer Guarantees Act 1993 and its associated REGULations, as amended from time to time, applicable within New Zealand.

Consumer is defined according to both the ACL and CGA, and in determining if the Customer is a consumer, the determination is made based on the Customer's status under the Agreement according to the applicable law.

Customer means the person, jointly and severally if more than one, acquiring goods or services from the Supplier.

Goods means goods supplied by the Supplier to the Customer.

GST refers to the Goods and Services Tax as defined in A New Tax System (Goods and Services Tax) Act 1999 (Cth) for Australia and the Goods and Services Tax Act 1985 for New Zealand, and their associated REGULations as amended.

Order means every order placed by the Customer for the purchase of

goods or services from the Supplier.

PPSA refers to the Personal Property Securities Act 2009 (Cth) for Australia and the Personal Property Securities Act 1999 for New Zealand, and their associated REGULations as amended.

Services means services supplied by the Supplier to the Customer.

Supplier refers to Nero Bathrooms International Pty Ltd trading as Nero Tapware ABN 57 148 833 989 or its REGistered equivalent in New Zealand.

Terms refers to these Terms and Conditions of Trade, as applicable in Australia and New Zealand, incorporating any necessary modifications or supplements to comply with the laws and commercial practices of each country.

2. GOODS

The Supplier may modify, add, or remove goods in its product range without notice. This includes changes to the country of origin, materials, dimensions, and colors.

3. QUOTATION

Quotations provided by the Supplier are valid for 30 days, represent an invitation to treat, and are only valid if in writing. They may include additional terms that supersede these Terms in case of inconsistencies.

4. ORDERS

Orders placed by the Customer constitute an offer, which the Supplier may accept at its discretion. Acceptance results in a legally binding contract based on these Terms and any additional terms in the quotation.

5. PRICING

Prices are exclusive of GST and other applicable taxes or duties unless stated otherwise. A handling and delivery charge may apply to orders below a certain value.

6. PAYMENT

Payment terms include full payment within 30 days from the invoice date unless otherwise agreed. The Supplier may require payment upon delivery or a non-refundable deposit for custom orders.

7. PAYMENT DEFAULT

Default in payment allows the Supplier to suspend credit, charge interest, recover costs related to enforcement or goods recovery, and cease or suspend further supply.

8. PERSONAL PROPERTY SECURITIES ACT

Terms related to the PPSA establish a security interest in the goods supplied and require customer actions to ensure a valid, REGistrable security interest.

9. RISK AND INSURANCE

Risk and insurance responsibility transfer to the Customer upon delivery or collection of goods. The Customer is responsible for obtaining necessary licenses or permits.

10. PERFORMANCE OF AGREEMENT

Delivery dates are estimates only. The Supplier endeavours to meet these estimates but is not liable for any delivery delays.

11. DELIVERY

The Supplier arranges delivery, with costs borne by the Customer. Part deliveries are permissible, and the Customer is responsible for inspecting goods upon delivery.

12. RETURNS

Returns due to change of Mind are at the Supplier's discretion. Custom-made or altered goods are non-returnable. A restocking fee may apply.

13. LIABILITY

The Terms exclude implied terms or warranties beyond those explicitly stated or provided by law, particularly under the ACL and CGA, where applicable.

14. CANCELLATION

The Supplier may cancel orders if unable to deliver or provide services. Customer cancellation or suspension of orders is not binding once accepted.

15. SHORTAGES AND EXCHANGES

Claims for shortages, damages, or non-compliance must be made within 14 days. The Supplier's liability is limited to replacement, refund, or repair of the goods.

16. FORCE MAJEURE

The Supplier is not liable for failure to perform due to events beyond its control, including industrial disputes, accidents, and import or export restrictions.

17. MISCELLANEOUS

The laws of Victoria, Australia, and New Zealand govern these Terms, with non-exclusive jurisdiction of their courts. A waiver of any Term does not imply a waiver of other rights.

This comprehensive modification and supplement ensure the Terms and Conditions are applicable and enforceable in both Australia and New Zealand, accommodating the legal and commercial practices of both countries.

Nero

This warranty policy is issued by Nero Tapware, with its Head Office located at 11-13 Buontempo Road, Carrum Downs, Victoria, Australia.

For inquiries, Nero's contact details are as follows

Australia:

Nero Bathrooms International Pty Ltd (ABN 57 148 833 989)
11-13 Buontempo Road, Carrum Downs VIC 3201
Phone: 03 8786 3170
Email: support@nerotapware.com.au

New Zealand:

Nero Tapware Limited
Westfield Newmarket
9 Morrow Street, Newmarket Auckland 1023
Phone: 09 870 5549
Email: support@nerotapware.co.nz

Nero

Please note:

Nero Tapware reserves the right to modify specifications shown, or delete products from their range without prior notification.