

SERENITY

COLLECTION



Nero



A white marble sphere with subtle veining, resting on top of a tall, rectangular travertine pedestal.

A curved, polished brass arch, positioned on the right side of the composition, curving downwards.

A white marble sphere with prominent green and grey veining, resting on top of a shorter, rectangular travertine pedestal.

A dark green, textured stone disc with a rough, natural edge, resting on the wooden surface.

A white marble disc with subtle veining, resting on the wooden surface.

A polished brass disc with a slightly textured surface, resting on the wooden surface.

A travertine disc with a polished brass base, resting on the wooden surface.

Serenity Overview

Nero Serenity: Where Nature Meets Timeless Craftsmanship

Inspired by the philosophy of “letting nature design life,” the Serenity collection seamlessly blends the natural beauty of marble with the precision and durability of modern metalwork. Each piece is a unique masterpiece, showcasing intricate veins and textures that bring a sense of calm and wonder into your home.

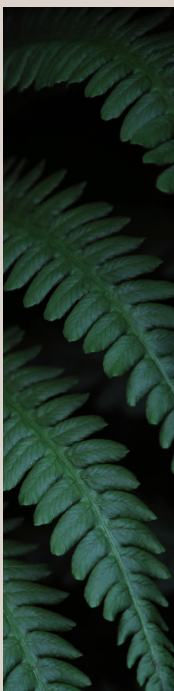
More than just bathroom fixtures, Serenity is a tribute to nature’s beauty and simplicity. With thoughtful design and premium natural materials, it transforms your everyday bathroom rituals into moments of relaxation and harmony, reconnecting you with the essence of time and nature.



NATURAL MATERIALS

Time's Enduring Legacy

Serenity celebrates nature's artistry with five premium marbles—Carrara, Verde Alpi, Marquina Black, Arabescato Corchia, and Travertine—alongside a sleek Metal Handle option. Each piece showcases unique veins and textures shaped over millions of years, blending natural elegance with lasting durability. Designed to endure, it embodies the timeless beauty of nature in every detail.

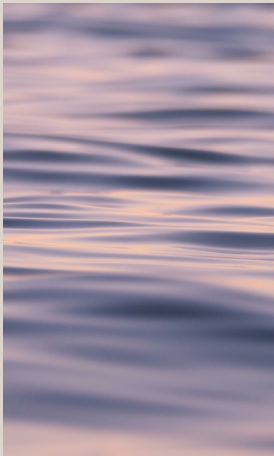




EXTERIOR DESIGN

Balancing Luxury and Serenity

Serenity's minimalist design harmonizes sleek metal finishes with handcrafted marble and metal handles. The carefully balanced proportions create a sense of calm and refinement, seamlessly fitting into both modern and classic bathroom styles. Touching the handles connects you to nature, combining warmth and elegance in every interaction.





VERSATILE COMBINATIONS

A Palette of Nature for Customized Luxury

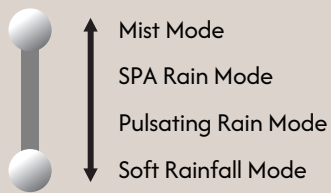
The Serenity collection offers boundless design possibilities with five stunning marble options—Carrara, Verde Alpi, Marquina Black, Arabescato Corchi, and Travertine—plus a versatile Metal Handle. These can be paired with six exquisite metal finishes: Chrome, Matte Black, Brushed Nickel, Brushed Gold, Gun Metal, and Brushed Bronze. This wide range of combinations allows you to craft a bathroom aesthetic as unique as your imagination.



LIMITLESS SHOWER ACCESSORIES

Timeless Elegance in Motion

The Serenity Infinity Shower System elevates your shower experience with innovative features and timeless design. With four distinct spray modes—mist, spa rain, pulsating rain, and soft rainfall—it offers an immersive connection to the rhythms of nature. Available in six curated finishes, the system blends luxurious aesthetics with versatile functionality, creating the ultimate sanctuary.





MIXER TAPS

STANDARD/

Metal Handle



-  Chrome
-  Matte Black
-  Brushed Nickel
-  Gun Metal
-  Brushed Gold
-  Brushed Bronze

Carrara Handle



-  Chrome
-  Matte Black
-  Brushed Nickel
-  Gun Metal
-  Brushed Gold
-  Brushed Bronze

Marquina Black Handle



-  Chrome
-  Matte Black
-  Brushed Nickel
-  Gun Metal
-  Brushed Gold
-  Brushed Bronze

Rome Travertine Handle



-  Chrome
-  Matte Black
-  Brushed Nickel
-  Gun Metal
-  Brushed Gold
-  Brushed Bronze

CUSTOM/ Delivered within 6 weeks.

Arabescato Corchia Handle



-  Chrome
-  Matte Black
-  Brushed Nickel
-  Gun Metal
-  Brushed Gold
-  Brushed Bronze

Verde Alpi Handle



-  Chrome
-  Matte Black
-  Brushed Nickel
-  Gun Metal
-  Brushed Gold
-  Brushed Bronze





24D016CH / 24D016MB / 24D016BN
24D016GM / 24D016BG / 24D016BZ

Serenity Basin Set Arc Spout With Metal Handle
 Chrome

Wels Rating: 5 Star, 5L/min

Wels REG No. T44220

Colours Available:



24D011CH / 24D011MB / 24D011BN
24D011GM / 24D011BG / 24D011BZ

Serenity Basin Set Arc Spout With Carrara Handle
 Matte Black

Wels Rating: 5 Star, 5L/min

Wels REG No. T44220

Colours Available:



24D013CH / 24D013MB / 24D013BN
24D013GM / 24D013BG / 24D013BZ

Serenity Basin Set Arc Spout With Rome Travertine Handle
 Brushed Nickel

Wels Rating: 5 Star, 5L/min

Wels REG No. T44220

Colours Available:



24D117CH / 24D117MB / 24D117BN
24D117GM / 24D117BG / 24D117BZ

Serenity Basin Set Arc Spout With Marquina Black Handle
 Gun Metal

Wels Rating: 5 Star, 5L/min

Wels REG No. T44220

Colours Available:





24D014CH / 24D014MB / 24D014BN
24D014GM / 24D014BG / 24D014BZ

Serenity Basin Set Arc Spout With Arabescato Corchia Handle
Brushed Gold
Wels Rating: 5 Star, 5L/min
Wels REG No. T44220

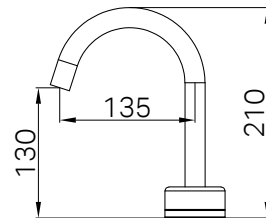
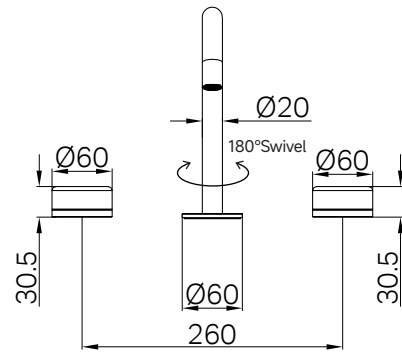
Colours Available:



24D012CH / 24D012MB / 24D012BN
24D012GM / 24D012BG / 24D012BZ

Serenity Basin Set Arc Spout With Verde Alpi Handle
Brushed Bronze
Wels Rating: 5 Star, 5L/min
Wels REG No. T44220

Colours Available:





24D028CH / 24D028MB / 24D028BN
24D028GM / 24D028BG / 24D028BZ

Serenity Basin Set Edge Spout With Metal Handle

Matte Black

Wels Rating: 5 Star, 5L/min

Wels REG No. T44266

Colours Available:



24D023CH / 24D023MB / 24D023BN
24D023GM / 24D023BG / 24D023BZ

Serenity Basin Set Edge Spout With Carrara Handle

Brushed Nickel

Wels Rating: 5 Star, 5L/min

Wels REG No. T44266

Colours Available:



24D025CH / 24D025MB / 24D025BN
24D025GM / 24D025BG / 24D025BZ

Serenity Basin Set Edge Spout With Rome Travertine Handle

Gun Metal

Wels Rating: 5 Star, 5L/min

Wels REG No. T44266

Colours Available:



24D119CH / 24D119MB / 24D119BN
24D119GM / 24D119BG / 24D119BZ

Serenity Basin Set Edge Spout With Marquina Black Handle

Brushed Gold

Wels Rating: 5 Star, 5L/min

Wels REG No. T44266

Colours Available:





24D026CH / 24D026MB / 24D026BN
24D026GM / 24D026BG / 24D026BZ

Serenity Basin Set Edge Spout With Arabescato Corchia Handle
Brushed Bronze
Wels Rating: 5 Star, 5L/min
Wels REG No. T44266

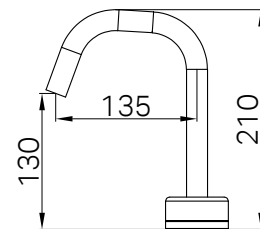
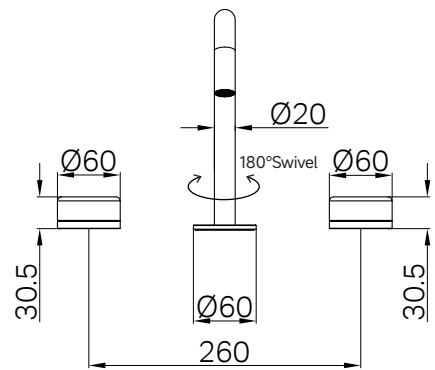
Colours Available:



24D024CH / 24D024MB / 24D024BN
24D024GM / 24D024BG / 24D024BZ

Serenity Basin Set Edge Spout With Verde Alpi Handle
Chrome
Wels Rating: 5 Star, 5L/min
Wels REG No. T44266

Colours Available:





24D022CH / 24D022MB / 24D022BN
24D022GM / 24D022BG / 24D022BZ

Serenity Bath/Kitchen Set Arc Spout With Metal Handle
Brushed Nickel
Wels Rating: 5 Star, 5L/min
Wels REG No. T44221

Colours Available:



24D017CH / 24D017MB / 24D017BN
24D017GM / 24D017BG / 24D017BZ

Serenity Bath/Kitchen Set Arc Spout With Carrara Handle
Gun Metal
Wels Rating: 5 Star, 5L/min
Wels REG No. T44221

Colours Available:



24D019CH / 24D019MB / 24D019BN
24D019GM / 24D019BG / 24D019BZ

Serenity Bath/Kitchen Set Arc Spout With Rome Travertine Handle
Brushed Gold
Wels Rating: 5 Star, 5L/min
Wels REG No. T44221

Colours Available:



24D118CH / 24D118MB / 24D118BN
24D118GM / 24D118BG / 24D118BZ

Serenity Bath/Kitchen Set Arc Spout With Marquina Black Handle
Brushed Bronze
Wels Rating: 5 Star, 5L/min
Wels REG No. T44221

Colours Available:





24D020CH / 24D020MB / 24D020BN
24D020GM / 24D020BG / 24D020BZ

Serenity Bath/Kitchen Set Arc Spout With Arabescato Corchia Handle
 Chrome

Wels Rating: 5 Star, 5L/min

Wels REG No. T44221

Colours Available:



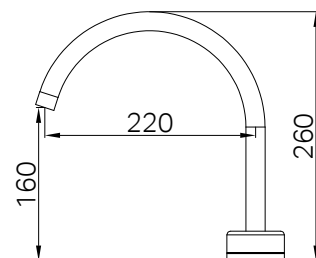
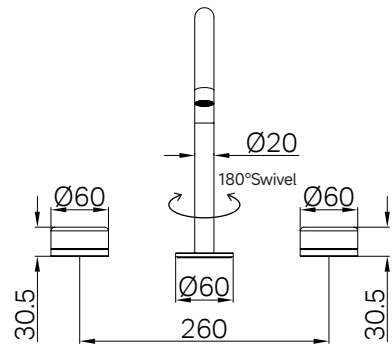
24D018CH / 24D018MB / 24D018BN
24D018GM / 24D018BG / 24D018BZ

Serenity Bath/Kitchen Set Arc Spout With Verde Alpi Handle
 Matte Black

Wels Rating: 5 Star, 5L/min

Wels REG No. T44221

Colours Available:









24D034CH / 24D034MB / 24D034BN
24D034GM / 24D034BG / 24D034BZ

Serenity Bath/Kitchen Set Edge Spout With Metal Handle
Gun Metal

Wels Rating: 5 Star, 5L/min

Wels REG No. T44281

Colours Available:



24D029CH / 24D029MB / 24D029BN
24D029GM / 24D029BG / 24D029BZ

Serenity Bath/Kitchen Set Edge Spout With Carrara Handle
Brushed Gold

Wels Rating: 5 Star, 5L/min

Wels REG No. T44281

Colours Available:



24D031CH / 24D031MB / 24D031BN
24D031GM / 24D031BG / 24D031BZ

Serenity Bath/Kitchen Set Edge Spout With Rome Travertine Handle
Brushed Bronze

Wels Rating: 5 Star, 5L/min

Wels REG No. T44281

Colours Available:



24D120CH / 24D120MB / 24D120BN
24D120GM / 24D120BG / 24D120BZ

Serenity Bath/Kitchen Set Edge Spout With Marquina Black Handle
Chrome

Wels Rating: 5 Star, 5L/min

Wels REG No. T44281

Colours Available:





24D032CH / 24D032MB / 24D032BN
24D032GM / 24D032BG / 24D032BZ

Serenity Bath/Kitchen Set Edge Spout With Arabescato Corchia Handle
Matte Black

Wels Rating: 5 Star, 5L/min

Wels REG No. T44281

Colours Available:



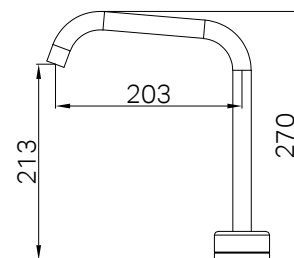
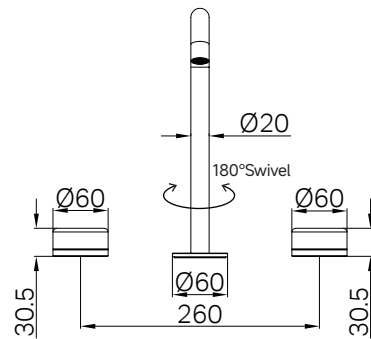
24D030CH / 24D030MB / 24D030BN
24D030GM / 24D030BG / 24D030BZ

Serenity Bath/Kitchen Set Edge Spout With Verde Alpi Handle
Brushed Nickel

Wels Rating: 5 Star, 5L/min

Wels REG No. T44281

Colours Available:



Note: Packed Separately (Body and Trim Kits)



24D040CH / 24D040MB / 24D040BN
24D040GM / 24D040BG / 24D040BZ

160mm
Spout

24D046CH / 24D046MB / 24D046BN
24D046GM / 24D046BG / 24D046BZ

185mm
Spout

24D052CH / 24D052MB / 24D052BN
24D052GM / 24D052BG / 24D052BZ

220mm
Spout

Serenity Wall Basin Set 160/185/220mm Spout With
Metal Handle Brushed Gold

Wels Rating: 5 Star, 5L/min
Wels REG No. T44267/T44269/T44268

Colours Available:



24D035CH / 24D035MB / 24D035BN
24D035GM / 24D035BG / 24D035BZ

160mm
Spout

24D041CH / 24D041MB / 24D041BN
24D041GM / 24D041BG / 24D041BZ

185mm
Spout

24D047CH / 24D047MB / 24D047BN
24D047GM / 24D047BG / 24D047BZ

220mm
Spout

Serenity Wall Basin Set 160/185/220mm Spout With
Carrara Handle Brushed Bronze

Wels Rating: 5 Star, 5L/min
Wels REG No. T44267/T44269/T44268

Colours Available:



24D037CH / 24D037MB / 24D037BN
24D037GM / 24D037BG / 24D037BZ

160mm
Spout

24D043CH / 24D043MB / 24D043BN
24D043GM / 24D043BG / 24D043BZ

185mm
Spout

24D049CH / 24D049MB / 24D049BN
24D049GM / 24D049BG / 24D049BZ

220mm
Spout

Serenity Wall Basin Set 160/185/220mm Spout With
Rome Travertine Handle Chrome

Wels Rating: 5 Star, 5L/min
Wels REG No. T44267/T44269/T44268

Colours Available:



24D121CH / 24D121MB / 24D121BN
24D121GM / 24D121BG / 24D121BZ

160mm
Spout

24D122CH / 24D122MB / 24D122BN
24D122GM / 24D041BG / 24D122BZ

185mm
Spout

24D123CH / 24D123MB / 24D123BN
24D123GM / 24D123BG / 24D123BZ

220mm
Spout

Serenity Wall Basin Set 160/185/220mm Spout With
Marquina Black Handle Matte Black

Wels Rating: 5 Star, 5L/min
Wels REG No. T44267/T44269/T44268

Colours Available:



Note: Packed Separately (Body and Trim Kits)



24D038CH / 24D038MB / 24D038BN
24D038GM / 24D038BG / 24D038BZ

160mm
Spout

24D044CH / 24D044MB / **24D044BN**
24D044GM / 24D044BG / 24D044BZ

185mm
Spout

24D050CH / 24D050MB / 24D050BN
24D050GM / 24D050BG / 24D050BZ

220mm
Spout

Serenity Wall Basin Set 160/185/220mm Spout With Arabescato Corchia Handle Brushed Nickel
Wels Rating: 5 Star, 5L/min
Wels REG No. T44267/T44269/T44268

Colours Available:



24D036CH / 24D036MB / 24D036BN
24D036GM / 24D036BG / 24D036BZ

160mm
Spout

24D042CH / 24D042MB / 24D042BN
24D042GM / 24D042BG / 24D042BZ

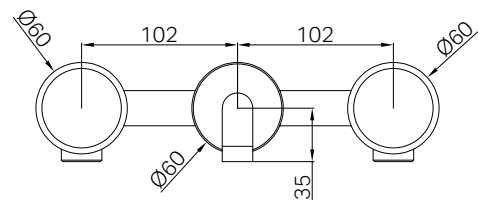
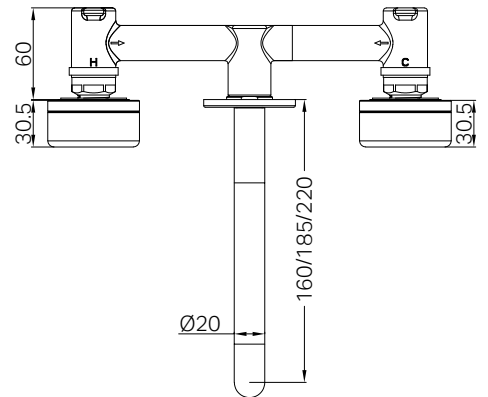
185mm
Spout

24D048CH / 24D048MB / 24D048BN
24D048GM / 24D048BG / 24D048BZ

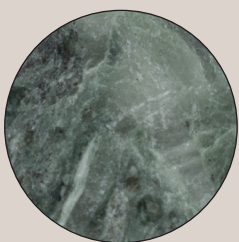
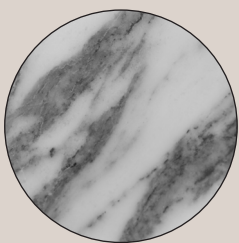
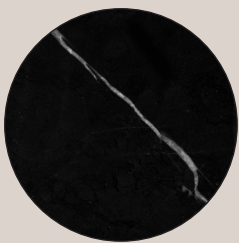
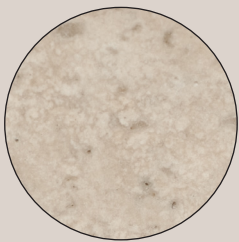
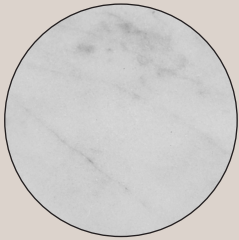
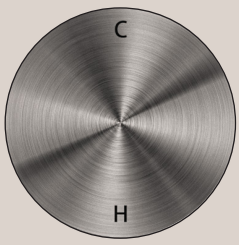
220mm
Spout

Serenity Wall Basin Set 160/185/220mm Spout With Verde Alpi Handle Gun Metal
Wels Rating: 5 Star, 5L/min
Wels REG No. T44267/T44269/T44268

Colours Available:



Note: Packed Separately (Body and Trim Kits)







24D058CH / 24D058MB / 24D058BN
24D058GM / 24D058BG / 24D058BZ

160mm
Spout

24D064CH / 24D064MB / 24D064BN
24D064GM / 24D064BG / 24D064BZ

185mm
Spout

24D070CH / 24D070MB / 24D070BN
24D070GM / 24D070BG / 24D070BZ

220mm
Spout

Serenity Wall Basin Set 160/185/220mm Offset Spout With
Metal Handle Brushed Bronze

Wels Rating: 5 Star, 5L/min

Wels REG No. T44270/T44271/T44272

Colours Available:



24D053CH / 24D053MB / 24D053BN
24D053GM / 24D053BG / 24D053BZ

160mm
Spout

24D059CH / 24D059MB / 24D059BN
24D059GM / 24D059BG / 24D059BZ

185mm
Spout

24D065CH / 24D065MB / 24D065BN
24D065GM / 24D065BG / 24D065BZ

220mm
Spout

Serenity Wall Basin Set 160/185/220mm Offset Spout With
Carrara Handle Chrome

Wels Rating: 5 Star, 5L/min

Wels REG No. T44270/T44271/T44272

Colours Available:



24D055CH / 24D055MB / 24D055BN
24D055GM / 24D055BG / 24D055BZ

160mm
Spout

24D061CH / 24D061MB / 24D061BN
24D061GM / 24D061BG / 24D061BZ

185mm
Spout

24D067CH / 24D067MB / 24D067BN
24D067GM / 24D067BG / 24D067BZ

220mm
Spout

Serenity Wall Basin Set 160/185/220mm Offset Spout With
Rome Travertine Handle Matte Black

Wels Rating: 5 Star, 5L/min

Wels REG No. T44270/T44271/T44272

Colours Available:



24D124CH / 24D124MB / 24D124BN
24D124GM / 24D124BG / 24D124BZ

160mm
Spout

24D125CH / 24D125MB / 24D125BN
24D125GM / 24D125BG / 24D125BZ

185mm
Spout

24D126CH / 24D126MB / 24D126BN
24D126GM / 24D126BG / 24D126BZ

220mm
Spout

Serenity Wall Basin Set 160/185/220mm Offset Spout With
Marquina Black Handle Brushed Nickel

Wels Rating: 5 Star, 5L/min

Wels REG No. T44270/T44271/T44272

Colours Available:



Note: Packed Separately (Body and Trim Kits)



24D056CH / 24D056MB / 24D056BN 160mm Spout
 24D056GM / 24D056BG / 24D056BZ

24D054CH / 24D054MB / 24D054BN 160mm Spout
 24D054GM / 24D054BG / 24D054BZ

24D062CH / 24D062MB / 24D062BN 185mm Spout
 24D062GM / 24D062BG / 24D062BZ

24D060CH / 24D060MB / 24D060BN 185mm Spout
 24D060GM / 24D060BG / 24D060BZ

24D068CH / 24D068MB / 24D068BN 220mm Spout
 24D068GM / 24D068BG / 24D068BZ

24D066CH / 24D066MB / 24D066BN 220mm Spout
 24D066GM / 24D066BG / 24D066BZ

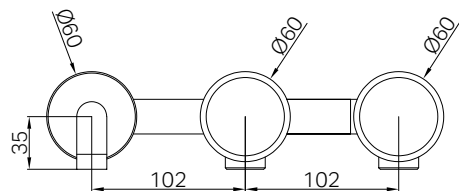
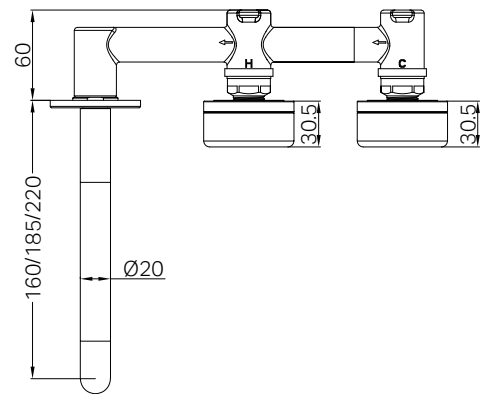
Serenity Wall Basin Set 160/185/220mm Offset Spout With Arabescato Corchia Handle Gun Metal
 Wels Rating: 5 Star, 5L/min
 Wels REG No. T44270/T44271/T44272

Serenity Wall Basin Set 160/185/220mm Offset Spout With Verde Alpi Handle Brushed Gold
 Wels Rating: 5 Star, 5L/min
 Wels REG No. T44270/T44271/T44272

Colours Available:



Colours Available:



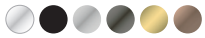
Note:Packed Separately (Body and Trim Kits)



24D010CH / 24D010MB / 24D010BN
24D010GM / 24D010BG / 24D010BZ

Serenity Wall Top Assembly With Metal Handle
 Chrome

Colours Available:



24D005CH / 24D005MB / 24D005BN
24D005GM / 24D005BG / 24D005BZ

Serenity Wall Top Assembly With Carrara Handle
 Matte Black

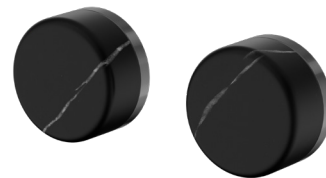
Colours Available:



24D007CH / 24D007MB / 24D007BN
24D007GM / 24D007BG / 24D007BZ

Serenity Wall Top Assembly With Rome Travertine Handle
 Brushed Nickel

Colours Available:



24D116CH / 24D116MB / 24D116BN
24D116GM / 24D116BG / 24D116BZ

Serenity Wall Top Assembly With Marquina Black Handle
 Gun Metal

Colours Available:

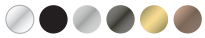




24D008CH / 24D008MB / 24D008BN
24D008GM / 24D008BG / 24D008BZ

Serenity Wall Top Assembly With Arabescato Corchia Handle
Brushed Gold

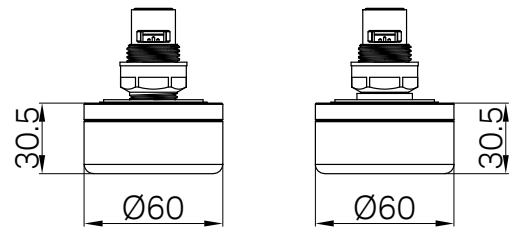
Colours Available:



24D006CH / 24D006MB / 24D006BN
24D006GM / 24D006BG / 24D006BZ

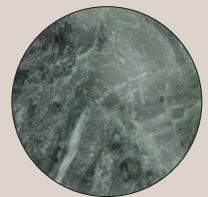
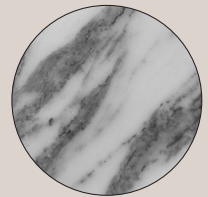
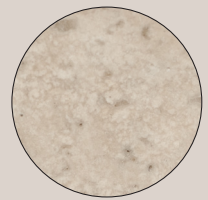
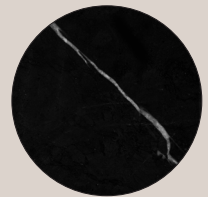
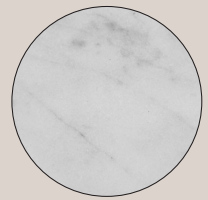
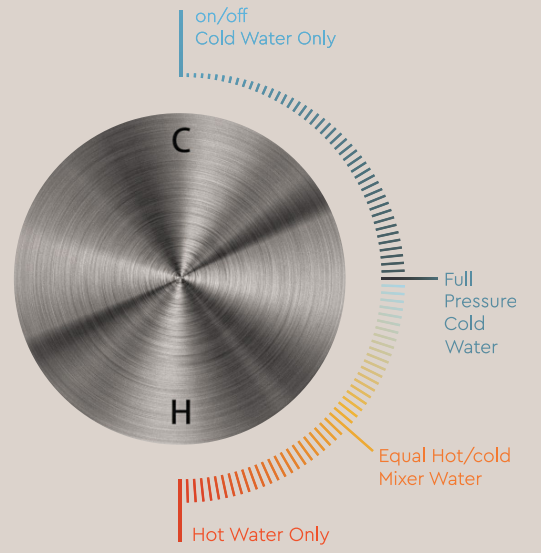
Serenity Wall Top Assembly With Verde Alpi Handle
Brushed Bronze

Colours Available:



PROGRESSIVE CONTROL







24E036CH / 24E036MB / 24E036BN
24E036GM / 24E036BG / 24E036BZ

Serenity Progressive Basin Mixer Arc Spout With Metal Handle
Matte Black

Wels Rating: 5 Star, 5L/min

Wels REG No. T44216

Colours Available:



24E031CH / 24E031MB / 24E031BN
24E031GM / 24E031BG / 24E031BZ

Serenity Progressive Basin Mixer Arc Spout With Carrara Handle
Brushed Nickel

Wels Rating: 5 Star, 5L/min

Wels REG No. T44216

Colours Available:



24E033CH / 24E033MB / 24E033BN
24E033GM / 24E033BG / 24E033BZ

Serenity Progressive Basin Mixer Arc Spout With Rome Travertine
Handle Gun Metal

Wels Rating: 5 Star, 5L/min

Wels REG No. T44216

Colours Available:



24E133CH / 24E133MB / 24E133BN
24E133GM / 24E133BG / 24E133BZ

Serenity Progressive Basin Mixer Arc Spout With Marquina Black Handle
Brushed Gold

Wels Rating: 5 Star, 5L/min

Wels REG No. T44216

Colours Available:

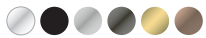




24E034CH / 24E034MB / 24E034BN
24E034GM / 24E034BG / 24E034BZ

Serenity Progressive Basin Mixer Arc Spout With Arabescato Corchia
 Handle Brushed Bronze
 Wels Rating: 5 Star, 5L/min
 Wels REG No. T44216

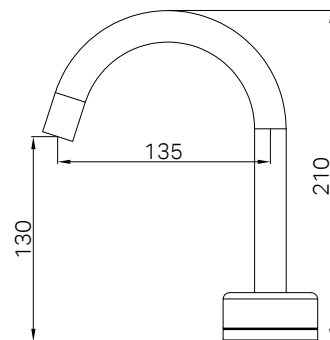
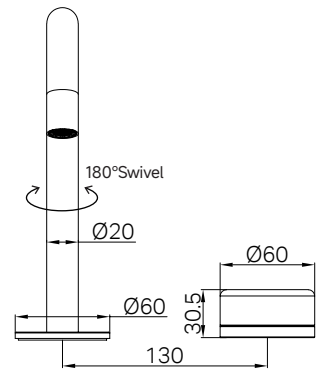
Colours Available:



24E032CH / 24E032MB / 24E032BN
24E032GM / 24E032BG / 24E032BZ

Serenity Progressive Basin Mixer Arc Spout With Verde Alpi Handle
 Chrome
 Wels Rating: 5 Star, 5L/min
 Wels REG No. T44216

Colours Available:





24E048CH / 24E048MB / 24E048BN
24E048GM / 24E048BG / 24E048BZ

Serenity Progressive Basin Mixer Edge Spout With Metal Handle
Brushed Nickel
Wels Rating: 5 Star, 5L/min
Wels REG No. T44218

Colours Available:



24E043CH / 24E043MB / 24E043BN
24E043GM / 24E043BG / 24E043BZ

Serenity Progressive Basin Mixer Edge Spout With Carrara Handle
Gun Metal
Wels Rating: 5 Star, 5L/min
Wels REG No. T44218

Colours Available:



24E045CH / 24E045MB / 24E045BN
24E045GM / 24E045BG / 24E045BZ

Serenity Progressive Basin Mixer Edge Spout With Rome Travertine
Handle Brushed Gold
Wels Rating: 5 Star, 5L/min
Wels REG No. T44218

Colours Available:



24E135CH / 24E135MB / 24E135BN
24E135GM / 24E135BG / 24E135BZ

Serenity Progressive Basin Mixer Edge Spout With Marquina Black
Handle Brushed Bronze
Wels Rating: 5 Star, 5L/min
Wels REG No. T44218

Colours Available:





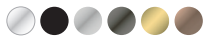




24E046CH / 24E046MB / 24E046BN
24E046GM / 24E046BG / 24E046BZ

Serenity Progressive Basin Mixer Edge Spout With Arabescato Corchia Handle Chrome
 Wels Rating: 5 Star, 5L/min
 Wels REG No. T44218

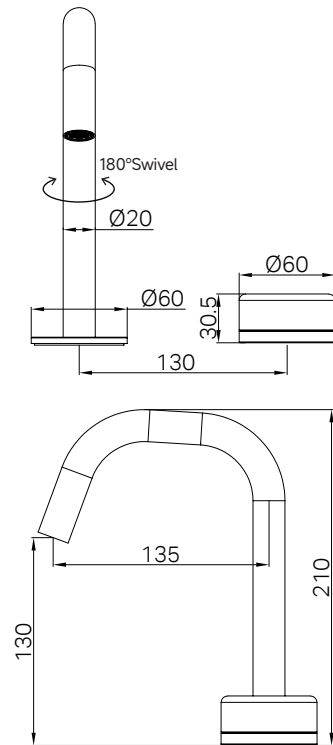
Colours Available:



24E044CH / 24E044MB / 24E044BN
24E044GM / 24E044BG / 24E044BZ

Serenity Progressive Basin Mixer Edge Spout With Verde Alpi Handle Matte Black
 Wels Rating: 5 Star, 5L/min
 Wels REG No. T44218

Colours Available:





24E042CH / 24E042MB / 24E042BN
24E042GM / 24E042BG / 24E042BZ

Serenity Progressive Bath/Kitchen Mixer Arc Spout With Metal Handle
Gun Metal

Wels Rating: 5 Star, 5L/min

Wels REG No. T44217

Colours Available:



24E037CH / 24E037MB / 24E037BN
24E037GM / 24E037BG / 24E037BZ

Serenity Progressive Bath/Kitchen Mixer Arc Spout With Carrara Handle
Brushed Gold

Wels Rating: 5 Star, 5L/min

Wels REG No. T44217

Colours Available:



24E039CH / 24E039MB / 24E039BN
24E039GM / 24E039BG / 24E039BZ

Serenity Progressive Bath/Kitchen Mixer Arc Spout With Rome
Travertine Handle Brushed Bronze

Wels Rating: 5 Star, 5L/min

Wels REG No. T44217

Colours Available:



24E134CH / 24E134MB / 24E134BN
24E134GM / 24E134BG / 24E134BZ

Serenity Progressive Bath/Kitchen Mixer Arc Spout With Marquina Black
Handle Chrome

Wels Rating: 5 Star, 5L/min

Wels REG No. T44217

Colours Available:









24E040CH / 24E040MB / 24E040BN
24E040GM / 24E040BG / 24E040BZ

Serenity Progressive Bath/Kitchen Mixer Arc Spout With Arabescato Corchia Handle Matte Black
Wels Rating: 5 Star, 5L/min
Wels REG No. T44217

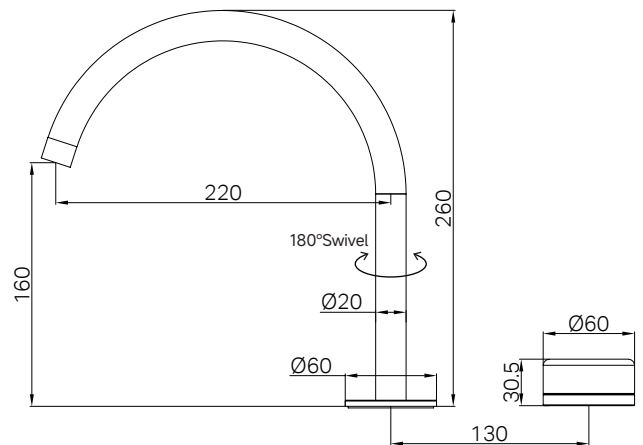
Colours Available:



24E038CH / 24E038MB / 24E038BN
24E038GM / 24E038BG / 24E038BZ

Serenity Progressive Bath/Kitchen Mixer Arc Spout With Verde Alpi Handle Brushed Nickel
Wels Rating: 5 Star, 5L/min
Wels REG No. T44217

Colours Available:





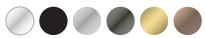
24E054CH / 24E054MB / 24E054BN
24E054GM / 24E054BG / 24E054BZ

Serenity Progressive Bath/Kitchen Mixer Edge Spout With Metal Handle
Brushed Gold

Wels Rating: 5 Star, 5L/min

Wels REG No. T44219

Colours Available:



24E049CH / 24E049MB / 24E049BN
24E049GM / 24E049BG / 24E049BZ

Serenity Progressive Bath/Kitchen Mixer Edge Spout With Carrara
Handle Brushed Bronze

Wels Rating: 5 Star, 5L/min

Wels REG No. T44219

Colours Available:



24E051CH / 24E051MB / 24E051BN
24E051GM / 24E051BG / 24E051BZ

Serenity Progressive Bath/Kitchen Mixer Edge Spout With Rome
Travertine Handle Chrome

Wels Rating: 5 Star, 5L/min

Wels REG No. T44219

Colours Available:



24E136CH / 24E136MB / 24E136BN
24E136GM / 24E136BG / 24E136BZ

Serenity Progressive Bath/Kitchen Mixer Edge Spout With Marquina
Black Handle Matte Black

Wels Rating: 5 Star, 5L/min

Wels REG No. T44219

Colours Available:

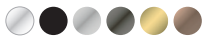




24E052CH / 24E052MB / 24E052BN
24E052GM / 24E052BG / 24E052BZ

Serenity Progressive Bath/Kitchen Mixer Edge Spout With Arabescato Corchia Handle Brushed Nickel
 Wels Rating: 5 Star, 5L/min
 Wels REG No. T44219

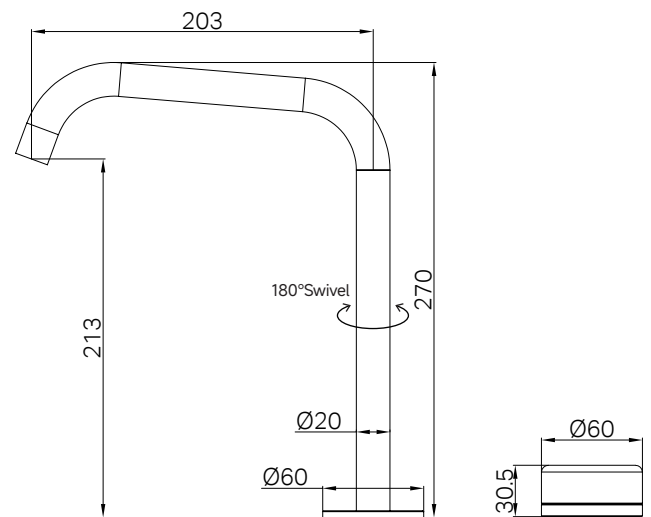
Colours Available:



24E050CH / 24E050MB / 24E050BN
24E050GM / 24E050BG / 24E050BZ

Serenity Progressive Bath/Kitchen Mixer Edge Spout With Verde Alpi Handle Gun Metal
 Wels Rating: 5 Star, 5L/min
 Wels REG No. T44219

Colours Available:









24E060CH / 24E060MB / 24E060BN
24E060GM / 24E060BG / 24E060BZ

Serenity Progressive Pull Out Kitchen Set With Metal Handle
 Brushed Bronze
 Wels Rating: 6 Star, 4.5L/Min
 Wels REG No. T44215

Colours Available:



24E055CH / 24E055MB / 24E055BN
24E055GM / 24E055BG / 24E055BZ

Serenity Progressive Pull Out Kitchen Set With Carrara Handle
 Chrome
 Wels Rating: 6 Star, 4.5L/Min
 Wels REG No. T44215

Colours Available:



24E057CH / 24E057MB / 24E057BN
24E057GM / 24E057BG / 24E057BZ

Serenity Progressive Pull Out Kitchen Set With Rome Travertine Handle
 Matte Black
 Wels Rating: 6 Star, 4.5L/Min
 Wels REG No. T44215

Colours Available:



24E137CH / 24E137MB / 24E137BN
24E137GM / 24E137BG / 24E137BZ

Serenity Progressive Pull Out Kitchen Set With Marquina Black Handle
 Brushed Nickel
 Wels Rating: 6 Star, 4.5L/Min
 Wels REG No. T44215

Colours Available:

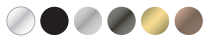




24E058CH / 24E058MB / 24E058BN
 24E058GM / 24E058BG / 24E058BZ

Serenity Progressive Pull Out Kitchen Set With Arabescato Corchia
 Handle Gun Metal
 Wels Rating: 6 Star, 4.5L/Min
 Wels REG No. T44215

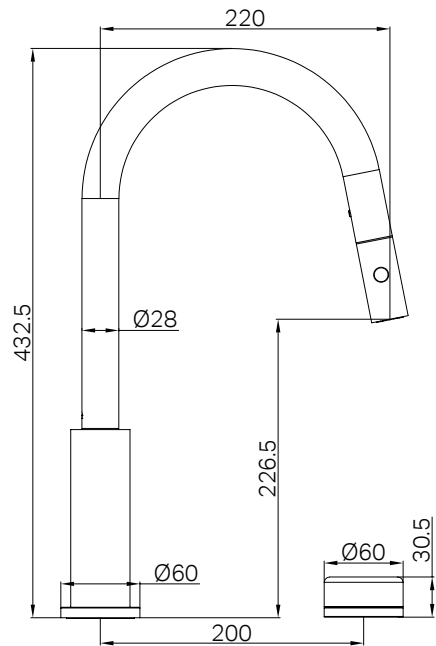
Colours Available:



24E056CH / 24E056MB / 24E056BN
 24E056GM / 24E056BG / 24E056BZ

Serenity Progressive Pull Out Kitchen Set With Verde Alpi Handle
 Brushed Gold
 Wels Rating: 6 Star, 4.5L/Min
 Wels REG No. T44215

Colours Available:





24E066CH / 24E066MB / 24E066BN
24E066GM / 24E066BG / 24E066BZ

160mm
Spout

24E072CH / 24E072MB / 24E072BN
24E072GM / 24E072BG / 24E072BZ

185mm
Spout

24E078CH / 24E078MB / 24E078BN
24E078GM / 24E078BG / 24E078BZ

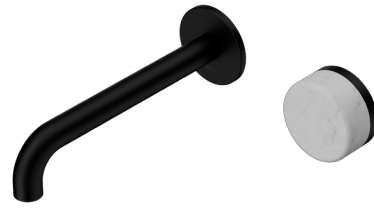
220mm
Spout

Serenity Progressive Wall Basin Mixer 160/185/220mm Spout With
Metal Handle Chrome

Wels Rating: 5 Star, 5L/min

Wels REG No. T44212/T44213/T44214

Colours Available:



24E061CH / 24E061MB / 24E061BN
24E061GM / 24E061BG / 24E061BZ

160mm
Spout

24E067CH / 24E067MB / 24E067BN
24E067GM / 24E067BG / 24E067BZ

185mm
Spout

24E073CH / 24E073MB / 24E073BN
24E073GM / 24E073BG / 24E073BZ

220mm
Spout

Serenity Progressive Wall Basin Mixer 160/185/220mm Spout With
Carrara Handle Matte Black

Wels Rating: 5 Star, 5L/min

Wels REG No. T44212/T44213/T44214

Colours Available:



24E063CH / 24E063MB / 24E063BN
24E063GM / 24E063BG / 24E063BZ

160mm
Spout

24E069CH / 24E069MB / 24E069BN
24E069GM / 24E069BG / 24E069BZ

185mm
Spout

24E075CH / 24E075MB / 24E075BN
24E075GM / 24E075BG / 24E075BZ

220mm
Spout

Serenity Progressive Wall Basin Mixer 160/185/220mm Spout With
Rome Travertine Handle Brushed Nickel

Wels Rating: 5 Star, 5L/min

Wels REG No. T44212/T44213/T44214

Colours Available:



24E138CH / 24E138MB / 24E138BN
24E138GM / 24E138BG / 24E138BZ

160mm
Spout

24E139CH / 24E139MB / 24E139BN
24E139GM / 24E139BG / 24E139BZ

185mm
Spout

24E140CH / 24E140MB / 24E140BN
24E140GM / 24E140BG / 24E140BZ

220mm
Spout

Serenity Progressive Wall Basin Mixer 160/185/220mm Spout With
Marquina Black Handle Gun Metal

Wels Rating: 5 Star, 5L/min

Wels REG No. T44212/T44213/T44214

Colours Available:



Note: Packed Separately (Body and Trim Kits)



24E064CH / 24E064MB / 24E064BN 160mm Spout
 24E064GM / 24E064BG / 24E064BZ

24E070CH / 24E070MB / 24E070BN 185mm Spout
 24E070GM / 24E070BG / 24E070BZ

24E076CH / 24E076MB / 24E076BN 220mm Spout
 24E076GM / 24E076BG / 24E076BZ

Serenity Progressive Wall Basin Mixer 160/185/220mm Spout With Arabescato Corchia Handle Brushed Gold
 Wels Rating: 5 Star, 5L/min
 Wels REG No. T44212/T44213/T44214

Colours Available:



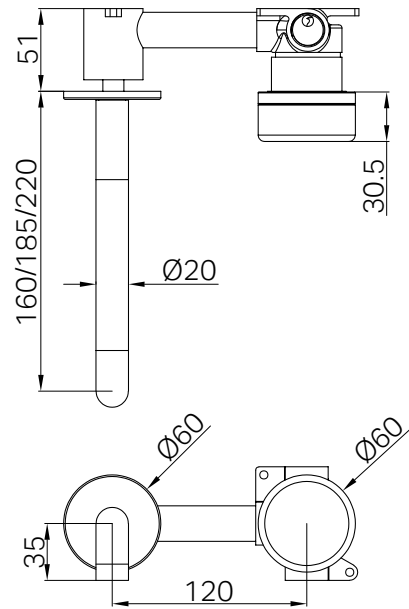
24E062CH / 24E062MB / 24E062BN 160mm Spout
 24E062GM / 24E062BG / 24E062BZ

24E068CH / 24E068MB / 24E068BN 185mm Spout
 24E068GM / 24E068BG / 24E068BZ

24E074CH / 24E074MB / 24E074BN 220mm Spout
 24E074GM / 24E074BG / 24E074BZ

Serenity Progressive Wall Basin Mixer 160/185/220mm Spout With Verde Alpi Handle Brushed Bronze
 Wels Rating: 5 Star, 5L/min
 Wels REG No. T44212/T44213/T44214

Colours Available:



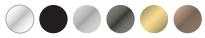
Note: Packed Separately (Body and Trim Kits)



24E006CH / 24E006MB / 24E006BN
24E006GM / 24E006BG / 24E006BZ

Serenity Progressive Shower Mixer With Metal Handle
Matte Black

Colours Available:



24E001CH / 24E001MB / 24E001BN
24E001GM / 24E001BG / 24E001BZ

Serenity Progressive Shower Mixer With Carrara Handle
Brushed Nickel

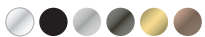
Colours Available:



24E003CH / 24E003MB / 24E003BN
24E003GM / 24E003BG / 24E003BZ

Serenity Progressive Shower Mixer With Rome Travertine Handle
Gun Metal

Colours Available:

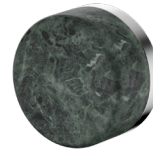


24E128CH / 24E128MB / 24E128BN
24E128GM / 24E128BG / 24E128BZ

Serenity Progressive Shower Mixer With Marquina Black Handle
Brushed Gold

Colours Available:





24E004CH / 24E004MB / 24E004BN
24E004GM / 24E004BG / **24E004BZ**

Serenity Progressive Shower Mixer With Arabescato Corchia Handle
Brushed Bronze

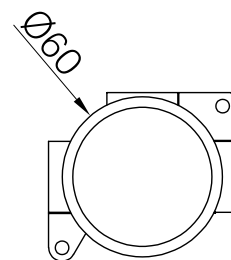
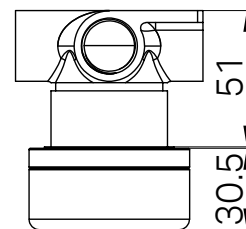
Colours Available:



24E002CH / 24E002MB / 24E002BN
24E002GM / 24E002BG / 24E002BZ

Serenity Progressive Shower Mixer With Verde Alpi Handle
Chrome

Colours Available:





24E024CH / 24E024MB / 24E024BN
24E024GM / 24E024BG / 24E024BZ

Serenity Progressive Shower System With Metal Handle And Slim Shower Brushed Nickel

Wels Rating: 3 Star, 8.5L/min

Wels REG No. S18740

Colours Available:



24E019CH / 24E019MB / 24E019BN
24E019GM / 24E019BG / 24E019BZ

Serenity Progressive Shower System With Carrara Handle And Slim Shower Gun Metal

Wels Rating: 3 Star, 8.5L/min

Wels REG No. S18740

Colours Available:



24E021CH / 24E021MB / 24E021BN
24E021GM / 24E021BG / 24E021BZ

Serenity Progressive Shower System With Rome Travertine Handle And Slim Shower Brushed Gold

Wels Rating: 3 Star, 8.5L/min

Wels REG No. S18740

Colours Available:



24E131CH / 24E131MB / 24E131BN
24E131GM / 24E131BG / 24E131BZ

Serenity Progressive Shower System With Marquina Black Handle And Slim Shower Brushed Bronze

Wels Rating: 3 Star, 8.5L/min

Wels REG No. S18740

Colours Available:

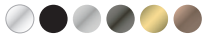




24E022CH / 24E022MB / 24E022BN
24E022GM / 24E022BG / 24E022BZ

Serenity Progressive Shower System With Arabescato Corchia Handle And Slim Shower Chrome
 Wels Rating: 3 Star, 8.5L/min
 Wels REG No. S18740

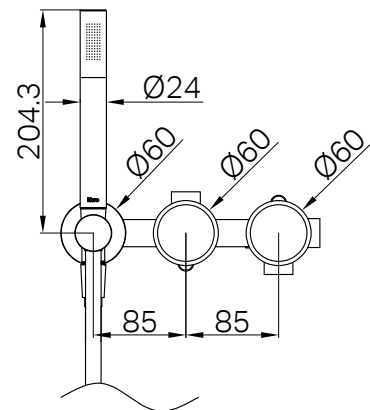
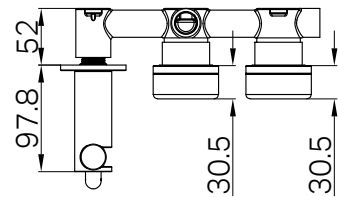
Colours Available:



24E020CH / 24E020MB / 24E020BN
24E020GM / 24E020BG / 24E020BZ

Serenity Progressive Shower System With Verde Alpi Handle And Slim Shower Matte Black
 Wels Rating: 3 Star, 8.5L/min
 Wels REG No. S18740

Colours Available:



Note:Packed Separately (Body and Trim Kits)



24E030CH / 24E030MB / 24E030BN
24E030GM / 24E030BG / 24E030BZ

Serenity Progressive Shower System With Metal Handle And Serenity Hand Shower Gun Metal
Wels Rating: 4 Star, 7.5L/min
Wels REG No. S18742

Colours Available:



24E025CH / 24E025MB / 24E025BN
24E025GM / 24E025BG / 24E025BZ

Serenity Progressive Shower System With Carrara Handle And Serenity Hand Shower Brushed Gold
Wels Rating: 4 Star, 7.5L/min
Wels REG No. S18742

Colours Available:



24E027CH / 24E027MB / 24E027BN
24E027GM / 24E027BG / 24E027BZ

Serenity Progressive Shower System With Rome Travertine Handle And Serenity Hand Shower Brushed Bronze
Wels Rating: 4 Star, 7.5L/min
Wels REG No. S18742

Colours Available:



24E132CH / 24E132MB / 24E132BN
24E132GM / 24E132BG / 24E132BZ

Serenity Progressive Shower System With Marquina Black Handle And Serenity Hand Shower Chrome
Wels Rating: 4 Star, 7.5L/min
Wels REG No. S18742

Colours Available:









24E028CH / 24E028MB / 24E028BN
24E028GM / 24E028BG / 24E028BZ

Serenity Progressive Shower System With Arabescato Corchia Handle And Serenity Hand Shower Matte Black
Wels Rating: 4 Star, 7.5L/min
Wels REG No. S18742

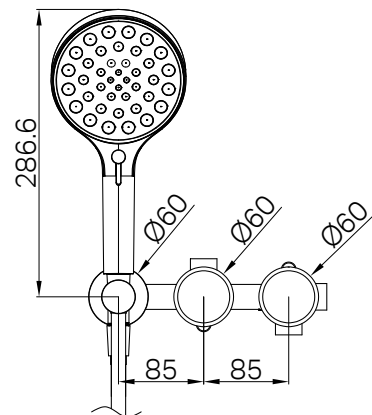
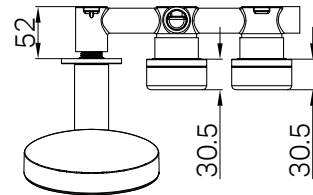
Colours Available:



24E026CH / 24E026MG / 24E026BN
24E026GM / 24E026BG / 24E026BZ

Serenity Progressive Shower System With Verde Alpi Handle And Serenity Hand Shower Brushed Nickel
Wels Rating: 4 Star, 7.5L/min
Wels REG No. S18742

Colours Available:



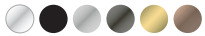
Note: Packed Separately (Body and Trim Kits)



24E012CH / 24E012MB / 24E012BN
24E012GM / 24E012BG / 24E012BZ

Serenity Progressive Shower System With Spout With Metal Handle
And Slim Shower Brushed Gold
Wels Rating: 3 Star, 8.5L/min
Wels REG No. S18741

Colours Available:



24E007CH / 24E007MB / 24E007BN
24E007GM / 24E007BG / 24E007BZ

Serenity Progressive Shower System With Spout With Carrara Handle
And Slim Shower Brushed Bronze
Wels Rating: 3 Star, 8.5L/min
Wels REG No. S18741

Colours Available:



24E009CH / 24E009MB / 24E009BN
24E009GM / 24E009BG / 24E009BZ

Serenity Progressive Shower System With Spout With Rome Travertine
Handle And Slim Shower Chrome
Wels Rating: 3 Star, 8.5L/min
Wels REG No. S18741

Colours Available:



24E129CH / 24E129MB / 24E129BN
24E129GM / 24E129BG / 24E129BZ

Serenity Progressive Shower System With Spout With Marquina Black
Handle And Slim Shower Matte Black
Wels Rating: 3 Star, 8.5L/min
Wels REG No. S18741

Colours Available:





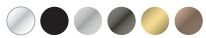




24E010CH / 24E010MB / 24E010BN
24E010GM / 24E010BG / 24E010BZ

Serenity Progressive Shower System With Spout With Arabescato Corchia Handle And Slim Shower Brushed Nickel
 Wels Rating: 3 Star, 8.5L/min
 Wels REG No. S18741

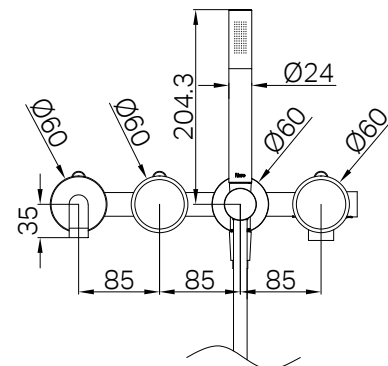
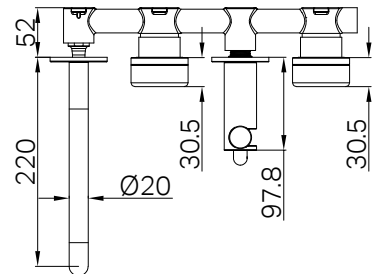
Colours Available:



24E008CH / 24E008MB / 24E008BN
24E008GM / 24E008BG / 24E008BZ

Serenity Progressive Shower System With Spout With Verde Alpi Handle And Slim Shower Gun Metal
 Wels Rating: 3 Star, 8.5L/min
 Wels REG No. S18741

Colours Available:



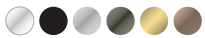
Note:Packed Separately (Body and Trim Kits)



24E018CH / 24E018MB / 24E018BN
24E018GM / 24E018BG / 24E018BZ

Serenity Progressive Shower System With Spout With Metal Handle
 And Serenity Hand Shower Brushed Bronze
 Wels Rating: 4 Star, 7.5L/min
 Wels REG No. S18739

Colours Available:



24E013CH / 24E013MB / 24E013BN
24E013GM / 24E013BG / 24E013BZ

Serenity Progressive Shower System With Spout With Carrara Handle
 And Serenity Hand Shower Chrome
 Wels Rating: 4 Star, 7.5L/min
 Wels REG No. S18739

Colours Available:



24E015CH / 24E015MB / 24E015BN
24E015GM / 24E015BG / 24E015BZ

Serenity Progressive Shower System With Spout With Rome Travertine
 Handle And Serenity Hand Shower Matte Black
 Wels Rating: 4 Star, 7.5L/min
 Wels REG No. S18739

Colours Available:



24E130CH / 24E130MB / 24E130BN
24E130GM / 24E130BG / 24E130BZ

Serenity Progressive Shower System With Spout With Marquina Black
 Handle And Serenity Hand Shower Brushed Nickel
 Wels Rating: 4 Star, 7.5L/min
 Wels REG No. S18739

Colours Available:





24E016CH / 24E016MB / 24E016BN
 24E016GM / 24E016BG / 24E016BZ

Serenity Progressive Shower System With Spout With Arabescato Corchia Handle And Serenity Hand Shower Gun Metal
 Wels Rating: 4 Star, 7.5L/min
 Wels REG No. S18739

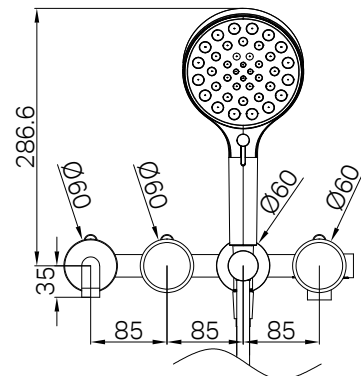
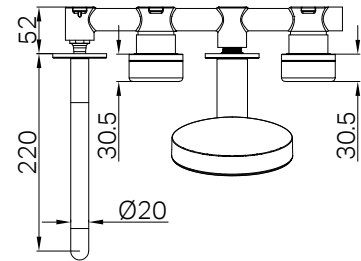
Colours Available:



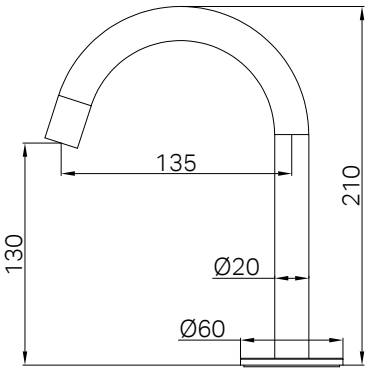
24E014CH / 24E014MB / 24E014BN
 24E014GM / 24E014BG / 24E014BZ

Serenity Progressive Shower System With Spout With Verde Alpi Handle And Serenity Hand Shower Brushed Gold
 Wels Rating: 4 Star, 7.5L/min
 Wels REG No. S18739

Colours Available:

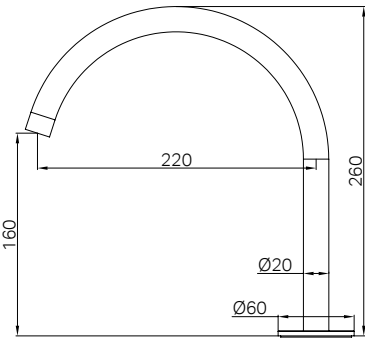


Note: Packed Separately (Body and Trim Kits)



24C001CH / 24C001MB / 24C001BN
24C001GM / **24C001BG** / 24C001BZ

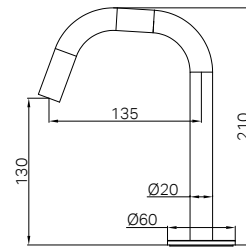
Serenity Basin Arc Spout Brushed Gold
Wels Rating: 5 Star, 5L/min
Wels REG No. T44273



24C002CH / 24C002MB / **24C002BN**
24C002GM / 24C002BG / 24C002BZ

Serenity Bath/Kitchen Arc Spout Brushed Nickel
Wels Rating: 5 Star, 5L/min
Wels REG No. T44274

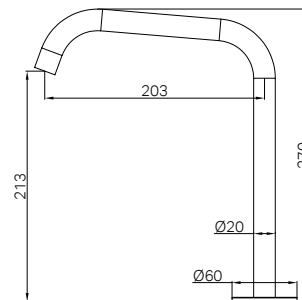




24C003CH / 24C003MB / 24C003BN
24C003GM / 24C003BG / 24C003BZ

Serenity Basin Edge Spout Brushed Bronze
 Wels Rating: 5 Star, 5L/min
 Wels REG No. T44276

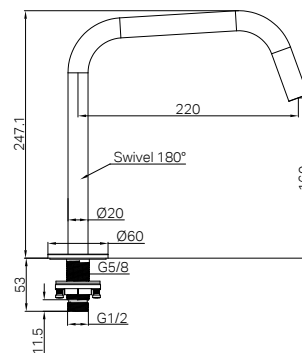
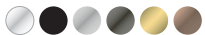
Colours Available:



24C004CH / 24C004MB / 24C004BN
24C004GM / 24C004BG / 24C004BZ

Serenity Bath/Kitchen Edge Spout Gun Metal
 Wels Rating: 5 Star, 5L/min
 Wels REG No. T44277

Colours Available:



24C035CH / 24C035MB / 24C035BN
24C035GM / 24C035BG / 24C035BZ

Serenity Bath/Kitchen Edge Spout II Matte Black

Colours Available:



Serenity Collection

SHOWERS

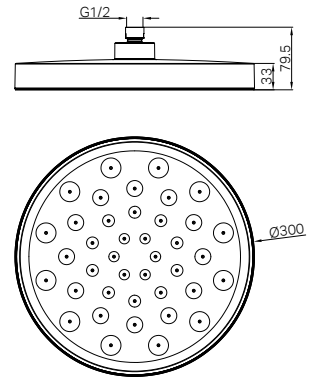
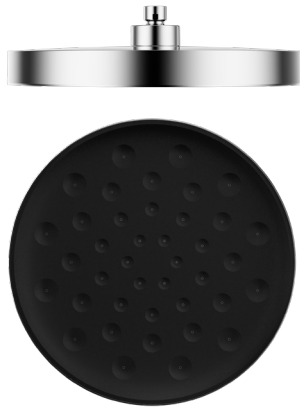
-  Chrome
-  Matte Black
-  Brushed Nickel
-  Gun Metal
-  Brushed Gold
-  Brushed Bronze



24D004CH

Serenity Shower Head Chrome
 Wels Rating: 3 Star, 9L/min
 Wels REG No. S18733

Colours Available:



24D004MB
Matte Black



24D004BN
Brushed Nickel



24D004GM
Gun Metal



24D004BG
Brushed Gold

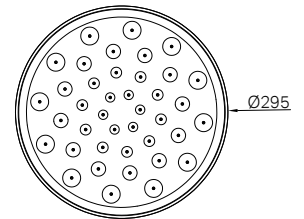
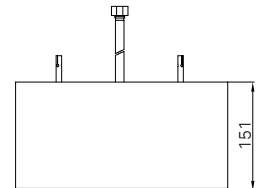


24D004BZ
Brushed Bronze

24D001BN

Serenity Ceiling Shower Head Brushed Nickel
 Wels Rating: 3 Star, 9L/min
 Wels REG No. S18596

Colours Available:



24D001MB
Matte Black



24D001GM
Gun Metal



24D001BG
Brushed Gold



24D001BZ
Brushed Bronze





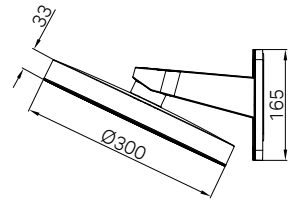
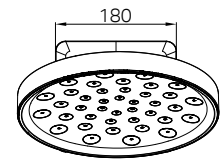
24D002CH

Serenity Wall Shower Head Chrome
 Wels Rating: 3 Star, 9L/min
 Wels REG No. S18484

Colours Available:



Shower Angle
Adjustable



24D002MB
Matte Black



24D002BN
Brushed Nickel



24D002GM
Gun Metal



24D002BG
Brushed Gold



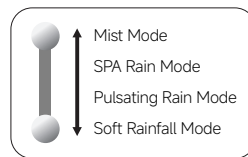
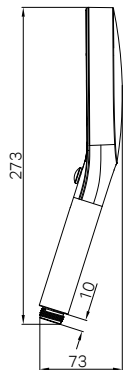
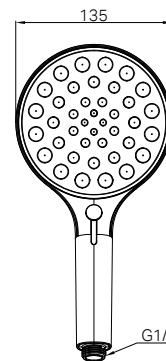
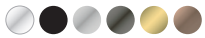
24D002BZ
Brushed Bronze

Serenity Collection Showers

24D003CH

Serenity Hand Shower Chrome
 Wels Rating: 3 Star, 9L/min
 Wels REG No. S18734

Colours Available:



24D003MB
Matte Black



24D003BN
Brushed Nickel



24D003GM
Gun Metal



24D003BG
Brushed Gold



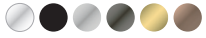
24D003BZ
Brushed Bronze



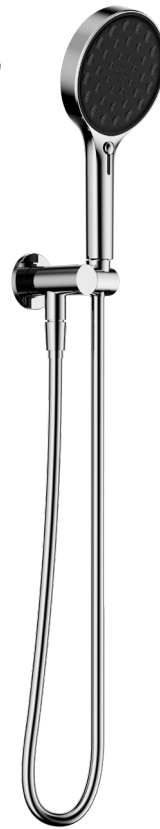
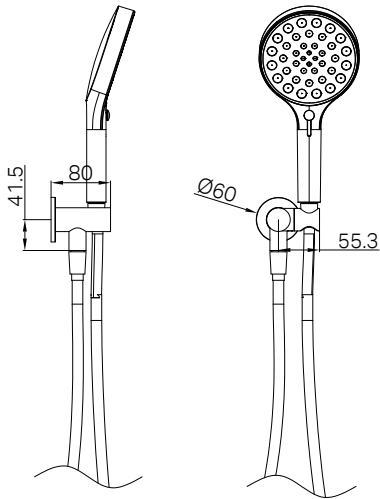
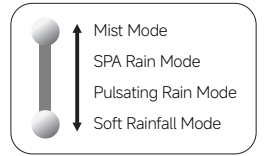
24D071CH

Serenity Hand Held Shower Chrome
 Wels Rating: 3 Star, 8.5L/min
 Wels REG No. S18731

Colours Available:



Shower Angle
Adjustable



24D071MB
Matte Black



24D071BN
Brushed Nickel



24D071GM
Gun Metal



24D071BG
Brushed Gold

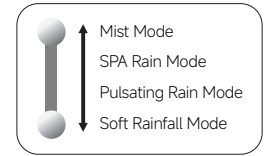
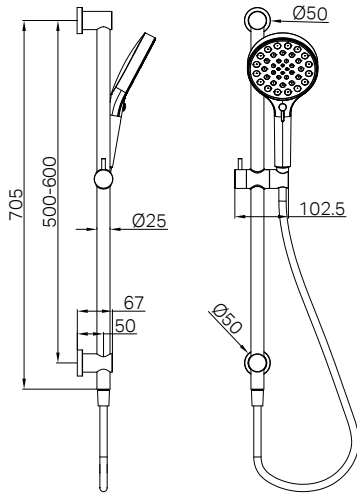
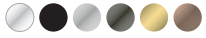


24D071BZ
Brushed Bronze

24D072CH

Serenity Rail Shower Chrome
Wels Rating: 3 Star, 8.5L/min
Wels REG No. S18732

Colours Available:



24D072MB
Matte Black



24D072BN
Brushed Nickel



24D072GM
Gun Metal



24D072BG
Brushed Gold

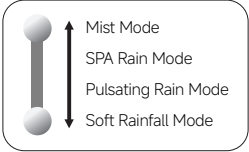
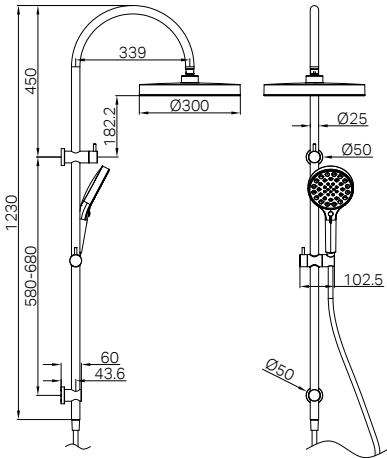


24D072BZ
Brushed Bronze

24D073CH

Serenity Twin Shower Chrome
Wels Rating: Overhead Shower 3 Star 9L/min,
Hand Shower 3 Star 9L/min
Wels REG No. S18735

Colours Available:



24D073MB
Matte Black



24D073BN
Brushed Nickel



24D073GM
Gun Metal



24D073BG
Brushed Gold



24D073BZ
Brushed Bronze

WARRANTY POLICY

1. Warranty Coverage Statement

Nero Tapware is committed to providing high-quality products designed to meet the highest industry standards. Our warranty reflects our confidence in the durability and reliability of our products.

2. Applicability

This warranty applies to goods purchased on or after 1st May 2024, covering both Australia and New Zealand markets, in compliance with the Australian Consumer Law (ACL) and New Zealand's Consumer Guarantees Act (CGA).

3. Warranty Periods

Premium Range (Residential Use)		
Category	Warranty Period(Years)	Warranty Details
Zen, Opal, Kara, York, Bianca, Serenity, Pure, Mecca & Mecca Care Tapware	25 / 25 / 2	-25 years replacement cartridge only -25 years replacement products or parts on all finishes -2 years replacement products or parts & labour
Zen, Opal, York, Bianca, Serenity, Mecca & Mecca Care Showers	25 / 2	-25 years replacement products or parts on all finishes -25 years on hand showers, shower heads, Shower hoses replacement only (labour not included) -2 years replacement products or parts & labour
Zen, Opal, York, Bianca, Mecca & Mecca Care Bathroom Accessories	25	-25 years replacement products or parts on all finishes
Opal Metal Basins	25	-25 years replacement products on all finishes
Heated Towel Rails	25 / 1	-25 years replacement products or parts on all finishes -1 year on power transformer replacement
Electronic Mixers / Taps & Push Taps	25 / 2	-25 years replacement products or parts on all finishes -2 years Replacement products or parts & labour

Premium Range (Commercial Use)		
Category	Warranty Period(Years)	Warranty Details
Zen, Opal, Kara, York, Bianca, Serenity, Pure, Mecca & Mecca Care Tapware	15 / 10 / 1	-15 years replacement cartridge only -10 years replacement products or parts on all finishes -1 year replacement products or parts & labour
Zen, Opal, York, Bianca, Serenity, Mecca & Mecca Care Showers	10 / 1	-10 years replacement products or parts on all finishes -10years on hand showers, shower heads, Shower hoses replacement only (labour not included) -1 year replacement products or parts & labour
Zen, Opal, York, Bianca, Mecca & Mecca Care Bathroom Accessories	10	-10 years replacement products or parts on all finishes
Opal Metal Basins	10	-10 years replacement products on all finishes
Heated Towel Rails	10 / 1	-10 years replacement products or parts on all finishes -1 year on power transformer
Electronic Mixers / Taps & Push Taps	2 / 1	-2 years replacement products or parts on all finishes -1 year Replacement products or parts & labour

Standard Range (Residential and Commercial)

Category	Warranty Period(Years)	Warranty Details
Mixer Taps	15 / 10 / 1	-15 years replacement Cartridge only -10 years replacement products or parts on all finishes -10 years on washing machine stops replacement only -1 year replacement products or parts & labour
Electronic Mixers / Taps & Push Taps	2 / 1	-2 years replacement products or parts on all finishes -1 year replacement products or parts & labour
Showers	10 / 1	-10 years replacement products or parts on chrome finishes -10 years replacement products or parts on other finishes -10 years on hand showers, shower heads, Shower hoses replacement only (labour not included) -1 year replacement products or parts & labour
Bath Outlets	10	-10 years replacement products or parts only on all finishes
Bathroom Accessories	10	-10 years replacement products or parts only on all finishes
Other Accessories	10	-10 years on universal pop-up waste replacement only -10 years on bottle trap replacement only -10 years on glass hardware replacement only -10 years product replacement and 1 year labour on toilet push plate only -10 years product replacement and 1 year labour on cistern only -10 years on floor waste replacement only

4. The warranty period commences from date of purchase, or for new buildings from date of handover.

5. How to make a warranty claim?

To make a warranty claim, customers must contact the Seller from which the goods were purchased or contact Nero Tapware directly. *Proof of purchase or equivalent documentation is required. (e.g. Handover documentation for new homes, Tax Invoice, Water Marks, etc.) For Australia Consumers and New Zealand Consumers,

Australia

☎ 03 8786 3170

✉ support@nerotapware.com.au

New Zealand

☎ 09 870 5549

✉ support@nerotapware.co.nz

6. The expense of claim on the warranty will be borne by the customer

7. This warranty covers the repair or, at Supplier's option, replacement of any goods which are defective through faulty manufacture or materials, free of charge and labour. The Supplier reserves the right to alter, or amend this warranty offer in writing at any time. The Supplier reserves the right to provide Minor components (e.g. Handles, aerators, buttons, dress rings, spindle/cartridges and seals) as 'Parts Only' to the customer as part of replacement warranty.

This warranty does not cover any claims for labour, or additional products/parts associated with allegedly faulty goods for work supplied by an outside party that is not approved in advance in writing by the Supplier.

8. For installed goods, the Supplier requires adequate access to evaluate the goods, fittings, and fixtures for any warranty claim, as well as to perform any necessary warranty repairs. The Supplier will not be liable for any consequential damage or costs if adequate access to the goods, fittings, or fixtures is not provided.

9. For discontinued or unavailable goods, the Supplier may replace the goods with equivalent current or available goods, using best endeavours and product knowledge to match the appearance and specifications of the original goods.

10. Supplier's obligations under warranty are limited to the repair or, at Supplier's option, replacement of any product which are defective through faulty workmanship or materials. To the extent permitted by law, Supplier will not be liable for any loss to furniture, floor coverings, walls, fixtures or any consequential loss of any kind caused by any defect in the product components.

11. This warranty does not cover defects caused by or arising from any of the following:

11.1. Goods installed by a person other than a licensed plumber. This does not apply to bathroom accessories such as towel rails, shelves, etc.

11.2. Goods not installed to relevant national standards or state Regulations.

11.3. Tapware exposed to water pressures and/or temperatures that exceed stated limitations as per the standard installation instructions. Note: AS/NZS 3500.1:2003 specifies 500kPA maximum water supply pressure at any outlet within a building for new

installations.

11.4. Fitting of other devices to the outlet of tapware (e.g. water filters).

11.5. Fitting of in tap body or end of line water flow REGulating devices that have not been approved by Supplier.

11.6. Products used for incorrect applications, non-potable water, etc.

11.7. Damage as a result of obstruction due to inadequate flushing of system before use.

11.8. Service, repairs or other non-standard replacement parts previously undertaken without Supplier's prior written approval.

11.9. Damage to finishes by adhesives, sealant, etc.

11.10. Damage to finishes which arise from installation or post-installation use.

11.11. Failure to observe manufacturer's care and cleaning instructions.

11.12. Improper or abusive use of product and/or damage resulting from misuse, accident or neglect.

11.13. Fair wear and tear, such as the working seals in the inlet and outlet valves, including scratching from cleaning etc.

Note: It is the installer/consumers responsibility to ensure:

- Product is not damaged prior to installation.
- They are happy with their purchase.
- The product has all of its components.
- Required maintenance is performed.

12. Should any warranty claim be made, and service attended to by the Supplier or its authorized service agent, and the fault is due to a cause expressly excluded from this warranty above; the Supplier reserves the right to charge service fee for any work carried out.

13. This warranty is in addition to the rights conferred upon customers by the Australian Consumer Law (ACL) and the Consumer Guarantees Act 1993 (CGA) in New Zealand.

14. Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law (ACL) and the Consumer Guarantees Act 1993 (CGA) in New Zealand. For major failures with the service, you are entitled to the following remedies:

15. Refund Policy:

Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law (ACL) and the Consumer Guarantees Act 1993 (CGA) in New Zealand. For major failures with the goods, you are entitled to a refund. If a failure with the goods does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done, you are entitled to a refund for the goods. While our company acknowledges its responsibility for addressing any issues with the quality of our products, we recommend that customers contact the place of purchase for inquiries related to returns and refunds. We are committed to assist and cooperating with our distributors or retailers to resolve any issues customers may encounter with our products.

TAPWARE & ACCESSORIES CARE AND CLEANING INSTRUCTIONS

Under no circumstances should you install tapware using acetone silicones.

1. Never use harsh detergents or abrasive cleaners, as these will scratch the surface. This includes organic harsh chemicals such as citrus.
2. Use of wax-based furniture cream should be avoided as this can result in a build-up of deposits, which could detract from the appearance.
3. All products should always be cleaned with care using a soft dry micro fibric cloth or a soft cloth with warm soapy water for a lifetime of use.
4. Individual products may be subject to additional or specific care and cleaning instructions. Please refer to documentation accompanying those products.
5. The surface of the marble handle is covered under warranty for 3 years. Upon expiration of the warranty, customers should procure a suitable marble impregnating sealer and apply it evenly to the surface of the marble handle to maintain its appearance and durability.

TERMS AND CONDITIONS

1. DEFINITIONS

ACL refers to the Australian Consumer Law as outlined in the Competition and Consumer Act 2010 (Cth) and its associated REGULations, as amended from time to time, applicable within Australia. CGA refers to the Consumer Guarantees Act 1993 and its associated REGULations, as amended from time to time, applicable within New Zealand.

Consumer is defined according to both the ACL and CGA, and in determining if the Customer is a consumer, the determination is made based on the Customer's status under the Agreement according to the applicable law.

Customer means the person, jointly and severally if more than one, acquiring goods or services from the Supplier.

Goods means goods supplied by the Supplier to the Customer.

GST refers to the Goods and Services Tax as defined in A New Tax System (Goods and Services Tax) Act 1999 (Cth) for Australia and the Goods and Services Tax Act 1985 for New Zealand, and their associated REGULations as amended.

Order means every order placed by the Customer for the purchase of

goods or services from the Supplier.

PPSA refers to the Personal Property Securities Act 2009 (Cth) for Australia and the Personal Property Securities Act 1999 for New Zealand, and their associated REGULations as amended.

Services means services supplied by the Supplier to the Customer.

Supplier refers to Nero Bathrooms International Pty Ltd trading as Nero Tapware ABN 57 148 833 989 or its REGISTERED equivalent in New Zealand.

Terms refers to these Terms and Conditions of Trade, as applicable in Australia and New Zealand, incorporating any necessary modifications or supplements to comply with the laws and commercial practices of each country.

2. GOODS

The Supplier may modify, add, or remove goods in its product range without notice. This includes changes to the country of origin, materials, dimensions, and colors.

3. QUOTATION

Quotations provided by the Supplier are valid for 30 days, represent an invitation to treat, and are only valid if in writing. They may include additional terms that supersede these Terms in case of inconsistencies.

4. ORDERS

Orders placed by the Customer constitute an offer, which the Supplier may accept at its discretion. Acceptance results in a legally binding contract based on these Terms and any additional terms in the quotation.

5. PRICING

Prices are exclusive of GST and other applicable taxes or duties unless stated otherwise. A handling and delivery charge may apply to orders below a certain value.

6. PAYMENT

Payment terms include full payment within 30 days from the invoice date unless otherwise agreed. The Supplier may require payment upon delivery or a non-refundable deposit for custom orders.

7. PAYMENT DEFAULT

Default in payment allows the Supplier to suspend credit, charge interest, recover costs related to enforcement or goods recovery, and cease or suspend further supply.

8. PERSONAL PROPERTY SECURITIES ACT

Terms related to the PPSA establish a security interest in the goods supplied and require customer actions to ensure a valid, REGistrable security interest.

9. RISK AND INSURANCE

Risk and insurance responsibility transfer to the Customer upon delivery or collection of goods. The Customer is responsible for obtaining necessary licenses or permits.

10. PERFORMANCE OF AGREEMENT

Delivery dates are estimates only. The Supplier endeavours to meet these estimates but is not liable for any delivery delays.

11. DELIVERY

The Supplier arranges delivery, with costs borne by the Customer. Part deliveries are permissible, and the Customer is responsible for inspecting goods upon delivery.

12. RETURNS

Returns due to change of Mind are at the Supplier's discretion. Custom-made or altered goods are non-returnable. A restocking fee may apply.

13. LIABILITY

The Terms exclude implied terms or warranties beyond those explicitly stated or provided by law, particularly under the ACL and CGA, where applicable.

14. CANCELLATION

The Supplier may cancel orders if unable to deliver or provide services. Customer cancellation or suspension of orders is not binding once accepted.

15. SHORTAGES AND EXCHANGES

Claims for shortages, damages, or non-compliance must be made within 14 days. The Supplier's liability is limited to replacement, refund, or repair of the goods.

16. FORCE MAJEURE

The Supplier is not liable for failure to perform due to events beyond its control, including industrial disputes, accidents, and import or export restrictions.

17. MISCELLANEOUS

The laws of Victoria, Australia, and New Zealand govern these Terms, with non-exclusive jurisdiction of their courts. A waiver of any Term does not imply a waiver of other rights.

This comprehensive modification and supplement ensure the Terms and Conditions are applicable and enforceable in both Australia and New Zealand, accommodating the legal and commercial practices of both countries.

Nero

This warranty policy is issued by Nero Tapware, with its Head Office located at 11-13 Buontempo Road, Carrum Downs, Victoria, Australia.

For inquiries, Nero's contact details are as follows

Australia:

Nero Bathrooms International Pty Ltd (ABN 57 148 833 989)
11-13 Buontempo Road, Carrum Downs VIC 3201
Phone: 03 8786 3170
Email: support@nerotapware.com.au

New Zealand:

Nero Tapware Limited
Westfield Newmarket
9 Morrow Street, Newmarket Auckland 1023
Phone: 09 870 5549
Email: support@nerotapware.co.nz

Nero

Please note:

Nero Tapware reserves the right to modify specifications shown, or delete products from their range without prior notification.